

Item 4.5 - Traffic - 24/07/20

N O R T H S Y D N E Y C O U N C I L



To the General Manager

Attach:

1. Area 21 Parking Changes - Notice of parking changes & map – Sept 2019
 2. Area 21 - Notification Proposed Parking Changes in Cassins Lane June 2020 – 6 Month Review
-

SUBJECT: (4.5) Resident Parking Area 21 – North Sydney/Crows Nest - Parking Restrictions - 6 Month Review

AUTHOR: Report of Manager, Parking Meters, Leonie Wishart

DESCRIPTION/SUBJECT MATTER:

At its meeting on 26 July 2019, the Traffic Committee considered the survey results of a community consultation for Resident Parking Area 21 – North Sydney/Crows Nest. The Traffic Committee made the following recommendations which were subsequently adopted at the 3722nd Meeting of Council on 26 August 2019 (EPS02 - Min. 238):

1. **THAT** Council adopt the attached parking restriction recommendations for North Sydney Parking Area 21.
2. **THAT** Council notify the residents before installing the parking restriction changes in North Sydney Parking Area 21.
3. **THAT** the new parking restrictions be reviewed six (6) months after the date of installation in North Sydney Parking Area 21.

The new signage installation was completed on 11 October 2019. Therefore, the new signage is now due for review.

During the six months between October 2019 and 16 June 2020, Council received submissions from 3 residents and enquiries about the long-term use of the existing unrestricted spaces in Cassins Lane. Consequently, the unrestricted parking in Cassins Lane comprising of two to three spaces required another review.

Council reconferred with residents in June 2020 with regard to their preference for additional parking restrictions in Cassins Lane.

RECOMMENDATION

1. **THAT** the existing two to three “Unrestricted Parking” spaces on the western side of Cassins Lane, North Sydney be converted to “**4 HOUR PARKING 8:30am - 6pm Mon-Fri, Permit Holders Excepted Area 21**” parking spaces.

Relates to ECM No: ECM 7885515

Standard or Guideline Used: AS2890.5; AS1742.11; NSC Resident Parking Permit Policy

Signs & Lines Priority: N/A

Precinct and Ward: Hayberry, Wollstonecraft

Impact on Bicycles: Nil

Impact on Pedestrians: Nil

Impact on Parking: Some additional changes to parking restrictions are proposed as outlined in the report.

DETAIL

At its meeting on 26 July 2019, the Traffic Committee considered the survey results of a community consultation for Resident Parking Area 21 – North Sydney/Crows Nest. The Traffic Committee made the following recommendations which were subsequently adopted at the 3722nd Meeting of Council on 26 August 2019 (EPS02 - Min. 238):

1. ***THAT*** Council adopt the attached parking restriction recommendations for North Sydney Parking Area 21.
2. ***THAT*** Council notify the residents before installing the parking restriction changes in North Sydney Parking Area 21.
3. ***THAT*** the new parking restrictions be reviewed six (6) months after the date of installation in North Sydney Parking Area 21.

The new signage installation was completed on 11 October 2019. Therefore, the new signage is now due for review.

During the six months between October 2019 and 16 June 2020, Council received submissions from 3 residents and enquiries about the long-term use of the existing unrestricted spaces in Cassins Lane. A large storage trailer appears to have been parked in this location since late 2019. Consequently, the unrestricted parking in Cassins Lane comprising of two to three spaces required another review.

The review highlighted that the occupancy rate was 90 to 100%, Council generally aims for an average occupancy between 80-90% to best utilise the finite parking resource.

On 16 June 2020, Council sent a notice via a letterbox drop outlining a proposal for Cassins Lane to 112 residents/businesses, and in addition sent emails to 24 residents/businesses to previous submitters on the “keep informed” list from the July 2019 survey. The notice offered them an opportunity to provide feedback via the Council’s “Your Say” North Sydney website. The residents and businesses were advised that any feedback received by Monday 29 June 2020, would be taken into consideration when the matter is considered by the Traffic Committee on 24 July 2020. Below is the proposed restriction outlined in the notice requesting feedback from the community:

THAT the existing three (3) spaces of “Unrestricted Parking” on the western side of Cassins Lane, near the intersection of Carlow Street, be converted to “2P 8:30am-6pm Mon-Fri, Permit Holders Excepted Area 21” parking spaces.

A total of 16 responses were received. This represents a response rate of 14.3% which is the just above the average response rate of 10%-12%.

In summary, Table 1 - results from the June 2020 feedback are as follows:

Cassins Lane - feedback on the proposed restriction								
Do you support the proposed changes? THAT the existing "Unrestricted Parking" on the western side of Cassins Lane, be converted to "2P 8:30am-6pm Mon-Fri, Permit Holders Excepted Area 21" parking spaces.								
Street name	1. I support the proposed changes in Cassins Lane (Yes)		2. I do not support the proposed changes in Cassins Lane (No)		No Answer		Total	
	Number	%	Number	%	Number	%	Number	%
Resident								
Carlow Street	2	25%	6	75%			8	50%
Cassins Avenue	2	50%	1	25%	1	25%	4	25%
West Street	1	50%	1	50%			2	13%
Resident , Business Owner								
Cassins Avenue	1	100%	0	0%			1	6%
Business Owner								
West Street	1	100%	0	0%			1	6%
Grand Total	7	44%	8	50%	1	6%	16	100%

Table 1: Numerical Summary of June 2020 survey results

It is noted that 50% did not support the proposed 2 Hour Parking proposal, **however**, 7 of those 8 respondents also requested an alternative restriction. This increases the overall support for parking restrictions in Cassins Lane to 87.5%.

With further analysis of the requested alternative restrictions, 7 were from residents who opposed the 2 Hour proposal and 1 who also supported the 2 Hour proposal. Generally residents adjacent to the Cassins Lane parking zone supported some form of restricted parking. 75% of the respondents requesting alternate restrictions requested preferred 3-4 Hour Parking. One (1) resident requested trailer parking restrictions (No Parking - Motor Vehicles Excepted). Table 2 outlines the requested alternatives to the proposed 2 Hour parking restriction.

Street name	Do you support the proposed changes?			Requested alternative restriction			
	1. Yes	2. No	NA	3P	4P 8.30am-6pm M-Sun	8P "cars only"	Trailer Parking
Resident							
Carlow Street	2	6	0	1	5		
Cassins Avenue	2	1	1				1
West Street	1	1	0			1	
Resident , Business Owner							
Cassins Avenue	1	0	0				
Business Owner							
West Street	1	0	0				
Total	7	8	1	1	5	1	1
Grand Total	16			8			

Table 2: Numerical Summary of June 2020 survey result – requested alternatives to the proposed 2P restriction

Based on the above results and analysis it is recommended:

THAT the existing “Unrestricted Parking” on the western side of Cassins Lane, North Sydney be converted to “**4 HOUR PARKING 8:30am-6pm Mon-Fri, Permit Holders Excepted Area 21**” parking spaces

Diagram of Cassins Lane and approximate location of the proposed changes:

Area 21 – Cassins Lane – Approximate location of proposed change (orange)



DETAILED – COMMENTS/REQUESTS received between October 2019 and 16 June 2020

Request for additional restrictions – Cassins Lane

- Re: Long term parking - Cassins Lane, North Sydney. Please reinstate the two-hour parking limit for Cassins Lane (corner Carlow St). The trailer in the photograph has been parked in Cassins Lane for over four months. It appears to be a private long-term council-funded self-storage unit. The size of the trailer also obstructs view for turning vehicles and the many children in this area.

There are good arguments for a limited number of unrestricted car spaces in the community. Unfortunately, some community members are less than community-spirited and will selfishly commandeer long term parking as their own private property.

It seems particularly unfair for one individual to have permanent parking when everyone else is paying large fines if they overstay the surrounding two-hour parking limit. Your consideration in this matter would be most appreciated.

- I am a resident in Cassins Avenue, North Sydney. The above horse box trailer has been parked permanently on Cassins Avenue (very close to the junction with Carlow Street) with a wheel lock on it for the past 6 months. It has not been moved at all during that time and I think it will be there for years to come. The owner lives on Carlow Street and has a back driveway that he could park it in, but he chooses not to.

The trailer is in a free parking zone, that used to be shared by the community. It is now being used as a personal possession by the above resident. As it is registered, you have said that due to legislation you are unable to ask him to move it. I know that the local residents are becoming increasingly frustrated by the selfishness of this act. Even though it will take away a benefit for the community, I don't think there is any choice but to change the parking zone at that spot to an 8-hour parking spot. This will still give some flexibility to local workers.

Please could you let me know if this is possible, or if you feel that there is a better solution. I am happy to ask more neighbours to write to you to voice their opinions if you think that would help. We live in Milray Avenue, next to Smoothey Park, where the 4-hour parking restrictions have recently been introduced. I want to say how much this has improve our amenity and that of the other residents of our complex. Until the change it was virtually impossible to park at or near our front entrance for short periods to load or unload shopping etc, often even at weekends. And getting access for tradesmen was likewise very difficult. So a big thank you for this change.

- I believe I am just one of many concerned residents who have contacted you about the big, unattached trailer parked on the corner of Cassins Avenue and Carlow St for over 4 months now, with no action.

The trailer is dangerous - it blocks cars from going in and out of Cassins Avenue and, most dangerously, makes it impossible for kids to see cars coming from Cassins Avenue. With a daycare, a primary, and 2 secondary schools in the same block, along with multiple cafes and St Leonards Park, it is only a matter of time before someone - most likely a child - is hurt.

Council has now been advised of this danger a number of times, and we can't understand why there's been no action taken. It is time for the council to move this obviously abandoned trailer for the safety of rate paying residents and our children. Please.

It is parked on the corner of Cassins Avenue and Carlow St - you can't miss it. The one with wheel clamps.

DETAILED FEEDBACK from 16 June 2020 regarding the proposed changes:

THAT the "Unrestricted Parking" parking spaces in Cassins Lane to be converted to "2 HOUR PARKING 8.30am-6pm Monday-Friday, Permit Holders Excepted Area 21".

1. Feedback from residents/businesses who DO support the proposed changes?

- I agree. As previously notified to Council, there is a large horse trailer that has been permanently parked in this proposed area for about a year. It is blocking driver and pedestrian sightlines.

- Good idea as some residents or non-residents abuse the current arrangement by leaving their cars there or a long period of time (one currently for months), which is unfair to the others.
- Good idea re parking Casson's Lane.
- I agree with the proposal because it will prevent permanent and all-day parkers from blocking parking access for residents and local business users.
- Fully support changes. There has been ONE individual taking up this spot on a PERMANENT basis for a very long time. The parking space is not even being used for a motor vehicle. The individual is using a public parking space as their personal public-funded storage facility. Congratulations on bringing equity and fairness into local parking.
- Very happy with the change especially to get rid of the white refrigerated van that blocks visibility. Would you consider changing to 3 hour parking to enable more time for visitors. Thank you
Very happy with the change. Is there any chance that it could be converted to 3P 8.30am-6pm.
- There has been a bulky trailer left in this currently unrestricted parking spot for approximately 12 months - to leave the rear of our house via Cassins Lane, visibility for turning into Carlow Street is severely limited, as the trailer obscures both vehicles and pedestrians entering Cassins Lane on the western side. Restricted parking will reduce the chance that large vehicles or trailers are parked there permanently.

2. Feedback from residents/businesses who DO NOT support the proposed changes?

- It is useful to have a couple of unrestricted parking spaces in the area.
- We need unrestricted parking in North Sydney, I have lived West Street for 55 years and have never had any trouble with the unrestricted parking. We need it for our relatives friends tradespeople etc. Start thinking and listening to the longest living people in the area. It makes me mad how someone comes up with these “new” ideas. To make everybody happy why not have 8hour parking with a sign “cars only” like other councils have.
- Residents do not want to have 2 hour parking restrictions there. We currently have a problem because that spot on Cassins Avenue has had a trailer parked there since September 2019, which has not moved. The owner has a wheel clamp on it. I have spoken to council about this for the past 9 months. Residents would be happy with this as it stops people treating the spots as their own private parking spots. The intention of the spots is that they are shared by the community - by residents, visitors and workers. This conversation then enabled you to develop your trailer policy. This is currently on public display and should be in operation within a month. We will then ask for you to make the change to 'No parking motor vehicles excepted' in the Cassins Avenue spot. Please do not therefore change the signage to 2 hour restrictions at this point as this would be a waste of money. What I don't want is for you to make the change and then tell me that you can't do what I am requesting! That would be frustrating! So, I would like you to wait until the trailer policy is up and running please. Please do not change

the signage at present. If you need resident support, I will get names and addresses for you as I know that most of the neighbours will be supportive of what I am suggesting. Many thanks.

- I would like restricted parking of FOUR Hours, 8.30am-6.00pm, Mon - Sun in Cassins Lane. This would alleviate problems with visitors to the oval but allow us residents to have visitors during the day and not have to move the car every two hours. If you have family, grandchildren, people with limited mobility, two hours does not suffice and there are plenty of spaces with this time limit already. Four hours would be welcomed by many residents with whom I have spoken.
- Letter/Petition from five (5) adjacent residential properties (8 people signed). We are writing to request that Council change the parking for the three nominated spaces in Cassins Lane from "Unrestricted Parking" to "**4 HOURS** 8.30am to 6pm Mon-Sun, Permit Holders Excepted Area 21". As residents, who have regular visitors of family and friends (some with limited mobility) two hour parking slots are very short. There are already several 2 hour parking spots in our street and these turn over very regularly with people going to the coffee shops close by. Very sadly, the unrestricted parking spots in Cassins Lane have been **TOTALLY ABUSED** by one selfish person. As you are no doubt already aware, there has been an oversized trailer parked there since the long weekend of October 2019, which has never moved. Given the number of residents in Cassins Lane and Carlow Street with no parking at all, we would appreciate the mix, some spaces with one hour, some with two hour and some with four hour. This would strike a good balance for everyone. The main issue is to prevent people long term parking in unrestricted areas. This should not mean that we cannot have parking periods longer than 2 hours. We urge you to consider our request for the change to three 4 HOUR parking spots in Cassins Lane.
- All parking in Cassins Lane and the west end of Carlow Street is unrestricted on Saturday and Sunday. Please consider enforcing time restrictions on Saturday and Sunday for the 3 unrestricted parking spots that are currently under review in Cassins Lane or introduce 1P 8:30am-6pm Monday - Sunday, Permit Holders Excepted Area 21 parking for the 3 residential parking spaces in front of 6, 8 & 10 Carlow Street. Thank you for your consideration.

3. Additional comment from the June 2020 "Your Say" feedback

There is what looks like a horse box parked or abandoned in that area. Perhaps you could get it towed away, it's an eyesore and a disgrace.

Discussion

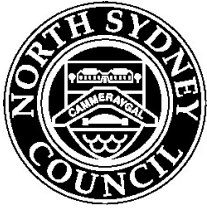
It is not intended to install trailer parking "No Parking Motor Vehicles Excepted" at this time. Council has prepared a "Draft Trailer Parking Policy" which is currently on public exhibition. Based on the very high occupancy rate in Cassins Lane it is more appropriate to manage this parking with timed parking to manage turnover generally and not just to prohibit trailer parking.

In summary, the results from the June 2020 feedback in table 1 and 2, indicate that 50% of the respondents do not support the proposed 2 Hour Parking proposal, however, of these 8 respondents, 7 also requested an alternative restriction. This increased the overall support for restriction changes in Cassins Lane to 87.5%.

With further analysis of the requested alternative restrictions;

1. the respondents were mostly from residents who opposed the 2 Hour proposal;
2. the respondents were residents who live adjacent to the Cassins Lane parking zone;
3. a high percentage of the respondents asked that the unrestricted parking spaces be converted to 3-4 Hour Parking;
4. include extending the restrictions to Saturday and Sunday.

Based on the analysis of the feedback and current occupancy, the results reveal that overall 87.5% of respondents support for a restriction change in Cassins Lane. The existing parking restrictions in the area generally operate Monday to Friday. Therefore, it is recommended that the existing two to three “Unrestricted Parking” spaces on the western side of Cassins Lane, be converted to “**4 HOUR PARKING 8:30am-6pm Mon-Fri, Permit Holders Excepted Area 21**”.



NORTH SYDNEY COUNCIL NOTICE

PARKING RESTRICTION CHANGES

On 26 August 2019, Council approved the recommended Traffic Committee parking restriction changes within Area 21 for the following street:

CARLOW STREET on the southern side between Miller Street and Cassins Lane:

1. **FROM:** 10 Minute Parking 8:30am–10am & 4pm–6pm Mon – Fri

TO: 10 Minute Parking 8:30am–10am & 4pm–6pm Mon – Fri
2 Hour Parking 10am – 4pm Mon–Fri
Permit Holders Excepted Area 21

2. **FROM:** Unrestricted Parking

TO: **2 Hour Parking 8:30am – 6pm Mon – Fri**
Permit Holders Excepted Area 21

See overleaf for map indicating location of changes.

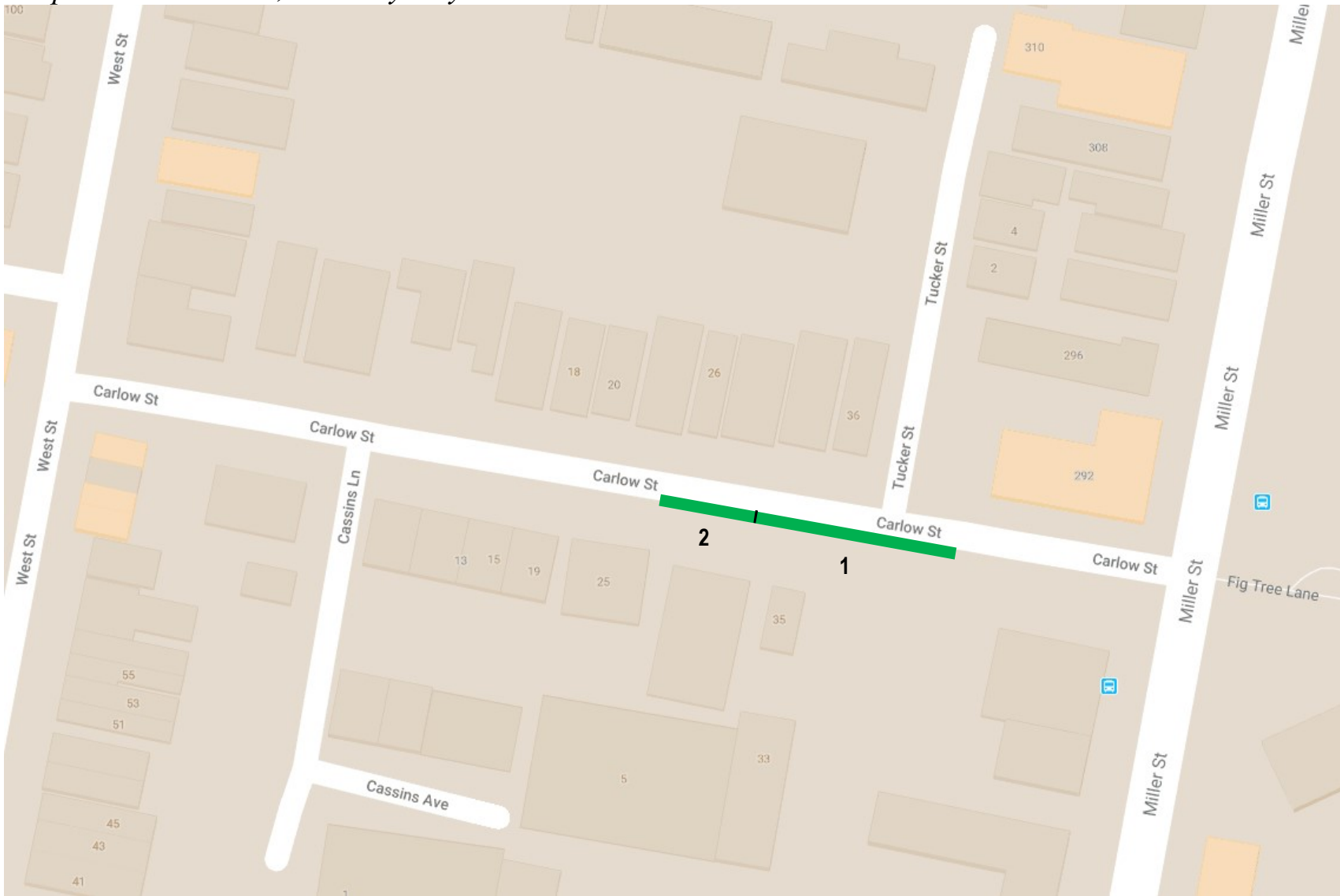
It is expected that these changes will occur shortly, within the next three weeks.

Minutes of the Traffic Committee meeting held on 26 July regarding this matter are available on Council's website at www.northsydney.nsw.gov.au/tpc or by contacting Council on 9936 8100. Council appreciates your co-operation on this matter.

Yours faithfully,

TRAFFIC SECTION
DATE 18 September 2019

Map – Carlow Street, North Sydney



Key: green- parking restriction changes



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NOTICE OF PROPOSED PARKING CHANGES

NORTH SYDNEY/CROWS NEST – PARKING AREA 21

Following the recommendation of North Sydney Traffic Committee on 26 July 2019, the Council at its meeting of 26 August 2019 (EPS02 - Min. 238) resolved that the new parking restrictions be reviewed six months after the date of installation in Parking Area 21. The new signs in Carlow Street were installed on 11 October 2019.

Based on the feedback over the last six months and review of occupancy rates in Cassins Lane, Council is now proposing the following changes:

THAT the existing three (3) spaces of “Unrestricted Parking” on the western side of Cassins Lane, near the intersection of Carlow Street, be converted to “2P 8:30am-6pm Mon-Fri, Permit Holders Excepted Area 21” parking spaces.

The restriction proposed is intended to match the existing restrictions in Cassins Lane and Cassins Avenue and predominately nearby restrictions. See map enclosed for the approximate location of proposed changes.

IMPORTANT NOTE

You have the opportunity to ‘HAVE YOUR SAY’ via Council’s online survey until Monday 29 June 2020. To complete your comment online at Council’s Your Say North Sydney website:

- a. Go to <https://yoursay.northsydney.nsw.gov.au/traffic-surveys>
- b. Under “Current survey links - click to access”
- c. Select “Area 21 North Sydney/Crows Nest Area - Parking Restrictions – feedback closes 29 June 2020”

Any feedback received by Monday 29 June 2020, will be taken into consideration when the matter is considered by the Traffic Committee on 24 July 2020.

Further information can be found on Council’s website: or by contacting Council on 9936 8100 or email yoursay@northsydney.nsw.gov.au.

Council appreciates your co-operation in this matter.

Yours sincerely

Leonie Wishart
Manager Parking Meters

ENGLISH	If you do not understand this information, please ring the Translating and Interpreting Service (TIS) on 13 14 50, and ask for an interpreter in your language to contact North Sydney Council on (02) 9936 8100. This is a free service.
ARABIC	إذا لم يكن بمقدورك فهم هذه المعلومات، فالرجاء الاتصال بخدمات الترجمة الخطية والفورية (Translating and Interpreting Service (TIS)) على الرقم 13 14 50 والطلب من مترجم فوري يتحدث العربية أن يتصل لك بمجلس مدينة شمال سيدني على الرقم (02) 9936 8100 - هذه الخدمة مجانية.
GREEK	Αν δεν καταλαβαίνετε αυτές τις πληροφορίες, παρακαλώ τηλεφωνήστε στην Υπηρεσία Μετάφρασης και Διερμηνείας (Translating and Interpreting Service (TIS)) στο 13 14 50, και ζητήστε να σας διαθέσουν ένα διερμηνέα στη γλώσσα σας για να επικοινωνήσει με το Δήμο του North Sydney στο (02) 9936 8100. Αυτή είναι μια δωρεάν υπηρεσία.
HINDI	यदि आप इस जानकारी को समझ नहीं सकते हैं तो कृपया अनुवाद और दुभाषिया सेवा (Translating and Interpreting Service - TIS) को 13 14 50 पर फ़ोन करें और अपनी भाषा के दुभाषिए द्वारा उत्तरी सिडनी काउंसिल (North Sydney Council) को (02) 9936 8100 पर फ़ोन करने के लिए कहें। यह सेवा निःशुल्क है।
INDONESIAN	Jika Anda kurang memahami informasi ini, silakan telepon Translating and Interpreting Service (TIS) di 13 14 50, dan mintalah seorang juru bahasa dalam bahasa Anda untuk menghubungi North Sydney Council di (02) 9936 8100. Layanan ini tidak dipungut biaya.
ITALIAN	Se non capite queste informazioni, chiamate il Servizio di Traduzione e Interpretariato (TIS - Translating and Interpreting Service) al numero 13 14 50, e chiedete ad un interprete nella vostra lingua di contattare il North Sydney Council al numero (02) 9936 8100. Il servizio è gratuito.
JAPANESE	上記の情報について何かご質問がございましたら、通訳・翻訳サービス (Translating and Interpreting Service (TIS)) 電話番号 13 14 50 までお問い合わせください。また、ご自分の国の言語で通訳の手配をご希望の方は、ノース・シドニー・カウンスル (North Sydney Council) 電話番号 (02) 9936 8100。まで電話でお問い合わせください。尚、このサービスは、無料です。
KOREAN	이 정보를 이해하지 못하실 경우 번역 통역 서비스 (Translating and Interpreting Service (TIS))에 13 14 50으로 연락하셔서 한국어 통역사를 요청하시고 노스 시드니 카운슬 (North Sydney Council) 연락처인 (02) 9936 8100로 연결하도록 요청하십시오. 이 서비스는 무료입니다.
TAGALOG	Kung hindi ninyo naiintindihan ang impormasyong ito, mangyari lamang na tumawag sa Translating and Interpreting Service (TIS) sa 13 14 50, at hilingin sa interpreter ng inyong wika na tawagan ang North Sydney Council sa (02) 9936 8100. Ito ay isang libreng serbisyo.
TRADITIONAL CHINESE	如果你不明白這份資料，請致電13 14 50聯絡Translating and Interpreting Service (TIS)，要求一名能說你的語言的傳譯員，代你致電(02) 9936 8100聯絡North Sydney Council。這是免費服務。

Area 21 – Cassins Lane – Approximate location of proposed change (orange)

