


Summary of Actions Arising (SOA) Neutral 2024

This document is North Sydney Council’s response to actions arising from Precinct Committee Minutes. On receipt of the minutes, actions are numbered and allocated to relevant Council Officers for response.

To effectively manage and provide clarity, all actions are allocated a status when reporting to Precinct Committees in response to their minutes. There are three categories:

- **Awaiting Response** - action allotted to Council Officer - response awaited.
- **Open/Ongoing** - action allocated to Council Officer, initial response provided. Matter ongoing and further response/update to be provided at later date.
- **Closed for Council** - Council either completed related works/tasks or has taken all reasonable steps within its power to resolve issue (for example when matter is beyond its jurisdiction). If the Precinct Committee feels Council can take further steps, they can request Council reopen action.

Questions or concerns re content of this document should be directed precincts@northsydney.nsw.gov.au

Month	Item	Actions	Council’s Reply	Status
October	3 (ii)	Parking Meters Clarification sought regarding surcharge	<p>Customers can avoid the surcharge by using the standing ‘traditional’ parking meters boxes</p>  <p>Locations marked with “P”</p> <p>The surcharge applies to the Touch N Go small blue boxes and the PayStay App.</p>	Closed for Council
	5	Food Delivery Riders on footpath in Neutral Bay A motion was unanimously passed asking North Sydney Council to take action to ensure the safety of residents.	Riding a bike or e-bike on the footpath is currently illegal, unless the person riding a bike is under 16 years old, is supervising someone under 16, or the path is marked as a share path. In all other instances, cycling on the footpath is illegal.	Closed for Council

			<p>Enforcement of the Road Rules 2014 is the responsibility of the NSW Police and the road rules are developed by the NSW Government. For any immediate hazards or unsafe behaviours observed, please report them to the North Sydney Police Station at 273 Pacific Highway, Crows Nest, or by phone on 02 9956 3199, as they are tasked with enforcing the road rules. Council rangers would be unable to enforce this rule as they do not have powers to regulate moving vehicles.</p> <p>North Sydney Council recently provided a submission to the NSW Upper House Inquiry into the Use of e-scooters, e-bikes and related mobility options. Council's submission identifies the issues related to E-Bike use on the footpath, particularly for delivery riders, and calls for greater resourcing for police to regulate this issue.</p> <p>The submission is available on the NSW parliament website here.</p> <p>Council delivers and will continue to deliver road safety campaigns promoting compliance with the road rules in the Road Safety Action Plan which includes rules and safety around and bikes on the footpath and pedestrian safety.</p> <p>We also encourage residents and the Neutral Bay Precinct to directly contact the delivery rider companies, such as Uber Delivery, of their concerns.</p>	
	6	<p>Drivers exiting to Falcon Street via Warringah Freeway Bus Lane</p> <p>A motion was unanimously passed asking North Sydney Council to contact TfNSW to see if anything can be done</p>	<p>Motion forwarded to the Network and Safety Officer at Transport for NSW who will look into it.</p>	<p>Closed for Council Action – Response required from TfNSW</p>

		to mitigate the situation, such as a 'Caution, pedestrian crossing' sign when turning left.		
September	8	<p>New Parking Meters</p> <p>Does the Council have a facility for a fee free payment option for the new parking system?</p> <p>How is the Council going to mitigate any action taken by users of the new parking system regarding the inability to make a fee free payment?</p>	<p><i>Acting Team Leader Parking Meters advised Customers can avoid the surcharge by using the standing 'traditional' parking meters and refraining from paying using the PayStay App and Touch N Go boxes. Whilst the network is cashless, the meters accept card payment via the black payWave box on the stem of the meter underneath the screen. Both debit and credit are accepted as well as prepaid cards and payment via smart devices. You can find a map of our parking meter and Touch N Go locations here: Parking meter and Touch N Go locations – North Sydney Council (nsw.gov.au)</i></p> <p><i>There is an 8.25% surcharge when using the PayStay app and Touch N Go boxes. The app provides additional functionality to help manage parking, and has been popular with many, while others have found it confusing. The app identifies the cost for that service which includes the surcharge. All charges can be found on our website under 'Additional fees and surcharges.' In making the decision to implement this service, Council chose to reduce the costs passed on to the broader rate payer base in favour of a fee for use model. As the surcharge is associated with an additional service provided by the contractor, by Council not absorbing the cost the surcharge has not been spread across all payment options</i></p> <p><i>Council is taking steps to address community concerns including installing 30 more parking meters across the LGA, putting up clear signs above the Touch N Go boxes, and reminding everyone that using the PayStay</i></p>	Closed for Council

			<p><i>App is optional, not mandatory. We've also created a video outlining how to use the different payment options to help people adjust to the change. Council will also be providing the community with assistance in using the parking app and technology through the technology help sessions at Stanton Library.</i></p> <p><i>Council has also addressed additional concerns and queries about the new meter system by providing an FAQ's on the website which can be accessed at the following hyperlink: Parking meters frequently asked questions and answers – North Sydney Council. Council teams are here to support all community members with the new technology and our Customer Service team is available on 02 9939 8100. You can also contact Orikan directly on 1300 322 111.</i></p>	
August	<i>No actions arising requiring Council's response.</i>			
July		That the Traffic Committee of Council investigate improving the sightlines for vehicles exiting the Woolworths underground carpark in Yeo St. Neutral Precinct recommends: a. the removal of vehicle parking up to 10 metres each side of the Woolworths' driveway in Yeo St; b. the current motor bike parking, on the corner of Military Lane and Yeo St., be relocated to either side of the Woolworths' driveway. c. The current motor bike parking space be allocated to vehicle parking.	This has been passed onto Council's Traffic & Transport Engineers to investigate. The outcome of their investigation will be provided, if suitable the matter will be referred to the Traffic Committee.	Open/On-going
		That the Traffic Committee of Council investigate traffic flow being impeded on the corner of Watson St. and Yeo St. The Neutral Precinct recommends: a. the removal of the single parking space on the eastern side of Watson St. at the corner of Yeo St. /or	This has been passed onto Council's Traffic & Transport Engineers to investigate. The outcome of their investigation will be provided, if suitable the matter will be referred to the Traffic Committee.	Open/On-going

		b. Disallowing parking in this space during the evening peak period.		
June	<i>No actions arising requiring Council's response.</i>			
May	4a	Young Street Plaza Upgrade - Discussions from residents that Neutral Bay has very little green space and therefore a plaza is a welcome addition to the area, however, the residents expressed concerns about reopening the road to traffic as this would diminish the purpose of the plaza and some concerns were expressed regarding pedestrian safety utilizing the plaza. It was decided to submit the following motion to Council as feedback on the proposed upgrade: MOTION: Residents are in total support for the Young Street Plaza. We are however, not in support of reopening Young Street to cars turning left onto Military Road.	Council's Engineering Project Manager has advised that the Precinct Committee comments will be treated as a submission and reported accordingly.	Closed for Council
April	<i>No actions arising requiring Council's response.</i>			
March	3	Establishment of Kurraba Point/Hayes Precinct – At a meeting held on 27 February for residents of the inactive Kurraba Point and Hayes Precincts the decision of was to re-establish a joint Precinct for these areas. A Kurraba Point resident advised that no further communication from Council has been received.	Residents who have expressed interest in becoming an Office Bearer have been engaged to establish the most appropriate time for the next meeting. A meeting will be held at the Neutral Bay Club following the distribution of another flyer to residents within the precinct areas with information. The meeting will be more in-depth to establish the Committee and operations of the Precinct/s.	Closed for Council
February	4.ii	DA 339/04/4 1-7 Rangers Road - Amend condition I1 so that the Rangers Road Store can continue operation when the temporary closure of the supermarket at 45-43	Submission received and noted.	Closed for Council

		Grosvenor Street occurs for redevelopment of that site which includes a new supermarket.	Council's Executive Assessment Planner has advised issues related to trolleys being abandoned in the car park are not strictly relevant to the DA.	
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