

## Summary of Actions Arising (SOA) Brightmore 2024

This document is North Sydney Council's response to actions arising from Precinct Committee Minutes. On receipt of the minutes, actions are numbered and allocated to relevant Council Officers for response.

To effectively manage and provide clarity, all actions are allocated a status when reporting to Precinct Committees in response to their minutes. There are three categories:

- **Awaiting Response** - action allotted to Council Officer - response awaited.
- **Open/Ongoing** - action allocated to Council Officer, initial response provided. Matter ongoing and further response/update to be provided at later date.
- **Closed for Council** - Council either completed related works/tasks or has taken all reasonable steps within its power to resolve issue (for example when matter is beyond its jurisdiction). If the Precinct Committee feels Council can take further steps, they can request Council reopen action.

Questions or concerns re content of this document should be directed [precincts@northsydney.nsw.gov.au](mailto:precincts@northsydney.nsw.gov.au)

Month	Item	Actions	Council's Reply	Status
December	1.	<p><b>16 Illiliwa Street, Cremorne DA 75/2024</b></p> <p>Precinct noted that the amended plans contain only very minor changes compared to the original plans and have not addressed the significant concerns raised by residents. Neighbours voiced particular concerns about the building height and the non-compliant front, rear and side setbacks</p>	Planning has received and noted this	Closed for Council
	8.i.	<p><b>New Parking Meters</b></p> <p>Attendees expressed concern over the 8.25% surcharge on some of the parking meters, which outnumber the smaller</p>	Concerns were forwarded to Team Leader Parking Meters	Open/Ongoing

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		ones by 12 to 1, and require a smartphone.		
November	10	<b>MONFORD PLACE, CREMORNE - POTENTIAL ROAD CLOSURE AND SALE</b> Council to be asked whether a proposed meeting between Council & Redlands about a Green Travel Plan and student parking took place.	Council Officers continually work with the Principal of the school to implement road safety education and promote active transport to the school community. Any documents regarding Green Travel Plans, that is required by the State Government, will be listed under Major State Significant Projects <a href="https://www.planningportal.nsw.gov.au/major-projects/search?combine=sceggs+redlands">https://www.planningportal.nsw.gov.au/major-projects/search?combine=sceggs+redlands</a> . It is recommended that the Precinct contact the School directly for any documents they have regarding Green Travel Plans.	Closed for Council
October	6 (i)	<b>Additional Pedestrian Crossing at the intersection of the western side of Waters Road &amp; Belgrave Street</b> Brightmore Precinct requests that a member of Council's Traffic & Transport Operations meets with Precinct representatives for an on-site meeting, and if in agreement that the change is feasible, advocate for the additional crossing.	Date confirmed for 5 <sup>th</sup> December	Open/Ongoing
September	6 (ii)	<b>Announcement by State Government of Location of "Town Centres"</b> Request that Council organise a community information evening when the "Town Centres" are announced, as it did in February for the State Government's proposed Housing Reforms.	Director Planning and Environment advised that the timing and content of the NSW Government's Low to Medium Rise Housing Reforms is as yet unknown. Depending on the timing and information released by the Department of Planning, Housing and Industry, Council can consider conducting an information session for local residents once these reforms are finalised and understood.	Closed for Council
	6 (iii)	<b>New Council Parking Meters</b>	The PayStay app collects user's data to provide parking services that include additional optional benefits not available on our physical parking	Closed for Council

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		<p>What security does Council (or the service provider) have on the data collected?</p>	<p>meters. All personal information is handled in accordance with the Privacy Act. No information is distributed to third parties for marketing purposes. For more details on the policy please view: <a href="https://www.paystay.com.au/assets/pdf/privacypolicy.pdf">https://www.paystay.com.au/assets/pdf/privacypolicy.pdf</a></p> <p>All information displayed on the PayStay website is protected by digital certificate which can be verified by viewing the certificate details in your browser. Mobile applications are secured in the same manner. PayStay is fully compliant with payment card industry data security standards. For further information, please contact the PayStay helpdesk on 1300 322 111.</p> <p>PayStay's QR codes adhere to high security standards. Stay vigilant to scams by checking the URL link that appears after scanning a QR code. All web addresses will display as paystay.com.au under a secure https connection. Please note: Scammers make subtle changes to URL text - please be sure to check the link and destination to ensure it is legitimate. If you have the PayStay App it will automatically open when a PayStay QR code is scanned. Confirm the zone number paid for online against the zone number listed on street signs.</p> <p>Orikan operates a 24/7 Security Operations Centre to monitor and detect fraudulent activity. They hold PCI DSS and ISO 270001 certification. We advise that customers only download the PayStay App from trusted sources, such as the App Store or Google Play.</p>	
	7	<p><b>Pedestrian Safety and the increasing illegal use of footpaths by electric bicycles &amp; scooters, and bicycles by people over 15</b>            Could Council introduce and monitor a trial "no-go zone" for e-bikes, possibly in Cremorne around Cremorne Plaza and Langley Place?</p>	<p>Riding a bike or e-bike on the footpath is currently illegal, unless the person riding a bike is under 16 years old, is supervising someone under 16, or the path is marked as a share path. In all other instances, cycling on the footpath is illegal.</p> <p>Installing 'no-go zone' signage is not consistent with Transport for NSW signage conventions and suggests that people can ride bikes on the footpath where this signage is not installed. Council rangers would be</p>	Closed for Council

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			<p>unable to enforce this signage as they do not have powers to regulate moving vehicles.</p> <p>Enforcement of the Road Rules 2014 is the responsibility of the NSW Police and the road rules are developed by the NSW Government. For any immediate hazards or unsafe behaviours observed, please report them to the North Sydney Police Station at 273 Pacific Highway, Crows Nest, or by phone on 02 9956 3199, as they are tasked with enforcing the road rules. North Sydney Council recently provided a submission to the NSW Upper House Inquiry into the Use of e-scooters, e-bikes and related mobility options. Council's submission identifies the issues related to E-Bike use on the footpath, particularly for delivery riders, and calls for greater resourcing for police to regulate this issue.</p> <p>The submission is available on the NSW parliament website <a href="#">here</a>.</p> <p>Council delivers and will continue to deliver road safety campaigns promoting compliance with the road rules in the Road Safety Action Plan which includes rules and safety around and bikes on the footpath and pedestrian safety.</p>	
August		<p><b>Pedestrian safety &amp; e-bikes</b></p> <p>Does Council have statistics for bike accidents (if so, by type e.g. e-bike, e-scooter)?</p> <p>Is there a way to report accidents?</p> <p>Notify North Shore Police that Brightmore Precinct is not happy with the level of enforcement.</p> <p>Request Police to regularly patrol high-pedestrian-use areas to both educate riders and enforce the existing laws.</p>	<p>Council's Sustainable Transport Project Co-ordinator informed us that Council does not collect statistics on road crashes. This is under the remit of the NSW Police, who record all reported incidents, which can then be viewed on the NSW Centre for Road Safety, <a href="#">here</a>.</p> <p>Any illegal activity or incidents should be reported to the North Sydney Area Command so they can be recorded, and if necessary, addressed.</p> <p>Council acknowledge and appreciate the good work that the North Sydney Area Command provide our community.</p> <p>Council's role in road safety is to deliver education campaigns and deliver infrastructure to improve safety. The Road Safety Coordinator at Council conducts education campaigns encouraging all road users to obey the road</p>	Closed for Council

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			rules, and we have recently secured two grants to improve road safety infrastructure around two North Sydney schools.	
		Could Council please put the regulations and reporting procedures on their website where they can be easily found, rather than having to search through the whole <b>Trailer Parking Policy</b> ?	Council's Service Unit Manager of Traffic & Transport Operations have noted your request for the website. Council is currently reviewing the website with updates to occur towards the end of the year.	Closed for Council
		<b>Belgrave Street and Waters Road</b> Could Council investigate the possibility of an extra pedestrian crossing at Belgrave Street, Neutral Bay, to the western side of Waters Road? This would speed up the traffic flow from vehicles exiting Waters Road, and reduce the number of times pedestrians had to cross roads to get to the centre of Neutral Bay. The necessary traffic light infrastructure is already in place.	Council's Service Unit Manager of Traffic & Transport Operations advised that Transport for NSW (TfNSW) manages all traffic signals across NSW, so Council cannot make decisions about this type of infrastructure. Council values the walkability of our urban centres and would support the implementation of any missing pedestrian signal crossing at traffic lights. Community members can assist in our advocacy by asking TfNSW to create more pedestrian crossings at intersections that need them. Submissions to TfNSW can be made by the following link: <a href="https://www.service.nsw.gov.au/contact-us">https://www.service.nsw.gov.au/contact-us</a>	Closed for Council
		<b>18 Illiliwa Street, Cremorne</b> Could Council investigate whether the skip on the road and blocking parking spaces is illegal and take appropriate action?	Council Rangers advised that there was no skip placed outside when checked however in September there was a skip placed that was removed following directions from Council. Contact Council on 9936 8100 if any further issues happen.	Closed for Council
July		"THAT Brightmore Precinct objects to DA 75/24 – new dual occupancy at 16 Illiliwa Street, Cremorne – due to: - excessive height	It has been the on going practice that submissions received before the determination of the application will be considered as part of the DA assessment.	Closed for Council

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		<ul style="list-style-type: none"> <li>- bulk and scale</li> <li>- insufficient setbacks to the side and rear</li> <li>- insufficient landscaped area.”</li> </ul>	Therefore, the submission from the precinct is fine and will be considered.	
<b>June</b>		<p>THAT Brightmore Precinct thanks the Councillors who voted to support the amendment to the motion adopting the Neutral Bay Village Planning Study that limited maximum building height to 21m (6 storeys), reiterated Council's commitment to maintaining public ownership of public land and supported inclusion of affordable housing in all new developments.”</p>	Thanks noted	Closed for Council
		<p>MOTION: That Brightmore Precinct:</p> <ol style="list-style-type: none"> <li>1. Outline our concerns with the response submitted on behalf of North Sydney Council of 15/05/24 and seek clarification as to why this response was contrary to the Council Resolution.</li> <li>2. Thank the Mayor for her letter to DPHI Secretary Ms Kiersten Fishburn.</li> <li>3. Request Council to: a. Rescind its earlier response (as it relates to Neutral Bay) and submit an updated response that is consistent with the Council resolution and includes comprehensive justifications that address each DPHI</li> </ol>		

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		<p>criteria (including justifications provided by the Brightmore Precinct in its letter to the Mayor dated 15 May 2024). The map of supermarkets should also be corrected.</p> <p>b. Obtain a formal response from DPHI acknowledging the rescission.</p> <p>c. Undertake these actions ASAP given the DPHI is currently finalising the reforms.</p> <p>4. Authorise the Precinct office bearers and any of their delegate(s) to perform any actions required in furtherance of points 1 to 3.”</p>		
May	4	<p><b>NSW Low &amp; Mid-rise Housing reforms</b> - Motion was put to the meeting and was passed by a majority “That Brightmore Precinct write to North Sydney Council in relation to the proposed NSW Low &amp; Mid-rise Housing reforms stating:</p> <ul style="list-style-type: none"> <li>• The Precinct appreciates Council's efforts to date (public information session, submission on the EIE, and other engagement with the State Government).</li> <li>• We share Council's concerns with the State Government's</li> </ul>	Comments noted by Council's Service Unit Manager Strategic Planning.	Closed for Council


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		<p>blanket “one-size fits all” approach that is not underpinned by any infrastructure planning and fails to give regard to the unique characteristics of each locality.</p> <ul style="list-style-type: none"> <li>• We support locally-led, best-practice place-based planning, consistent with Council’s position presented in its submission on the EIE.</li> <li>• The Precinct’s position is that the Neutral Bay MU1 zone does not meet the EIE criteria for coverage, and we seek Council’s support of this position.</li> <li>• In the North Sydney LGA 76% of our buildings are already apartments as opposed to 42% in the Inner West</li> </ul>		
	5	<p><b>Pedestrian Crossing on Gerard Street opposite Paling Street</b> - Residents north of Gerrard Street have asked whether Council can provide a pedestrian crossing in Gerrard St opposite Paling Street so that less agile residents wishing to get to Cremorne Plaza can safely cross Gerrard Street without having to walk up to 200 (400 as it is in</p>	<p>A pedestrian crossing cannot be installed across a multilane road such as Gerard Street due to current TfNSW guidelines, this mainly due to safety reasons of being able to see pedestrians. The only type of crossing that could be considered would be pedestrian traffic lights. These are under the jurisdiction of TfNSW, it is not something that Council can install. The precinct can contact TfNSW in regards to the suggestion. It should be noted that there are guidelines that would restrict the installation, in terms of how close to other traffic lights and it would also require large amounts</p>	Closed for Council



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		<p>both directions) metres to cross at current traffic lights at Winnie St or Benelong Road intersections to get to Paling Street. The following Motion was put to the meeting and was passed by a majority with 32 votes for and 1 vote against.</p> <p>“That a crossing for pedestrians be constructed on Gerrard Street opposite Paling Street for the safety of the community”</p>	<p>of parking to be removed permanently with the "No Stopping" restrictions needed</p>	
	6	<p><b>Council Probity Plan for Grosvenor Lane Carpark</b> - The following Motion was put to the meeting and was passed by a majority of 32 attendees with 1 abstention (Coles' representative) and 1 vote against.</p> <p>“Brightmore Precinct considered the proposed Probity Plan for the Grosvenor Lane Carpark and re-iterates the motion passed at the 11 October Meeting (“The Precinct is in favour of the Coles development which places Grosvenor lane parking underground and creates a public plaza modified to include a reduced height along Grosvenor Street, a fully pedestrianised plaza without</p>	<p>Council's Service Unit Manager Strategic Planning has noted the Precinct Committee Motion.</p>	<p>Closed for Council</p>

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		vehicle traffic through the plaza and where Council land remains in public ownership without residential parking' and are opposed to dividing the existing carpark land between developers for use as basement parking in private development as shown in the Project Map and are also opposed to vehicular access to future developments crossing the pedestrianised public plaza."		
	8.1	<p><b>Young Street Plaza re-opening -</b> Concept plans for the proposed re-opening of the Young Street Plaza have been prepared and are to be presented to the Neutral Bay Street Streetscape Committee.</p> <p>Action for Council: The Precinct requesting Council to grant extension until Monday 17 June for submissions so it can be discussed at our 12 June meeting.</p>	Council's Engineering Project Manager has advised that Council will accept a late submission from the Precinct Committee.	Closed for Council
	8.4	<p><b>Drop-off parking outside Bougainvillea Apartments Waters Road -</b> The precinct was advised of a recent incident where a family member dropping off a resident at the Bougainvillea Apartments in Waters Road received a parking ticket for stopping between the emergency</p>	<p>Response provided 27 June</p> <p>Thank you for providing the minutes of the Brightmore Precinct meeting held on 8 May 2024.</p> <p>I refer to the request for a 5 minute drop-off parking zone trial outside Bougainvillea Apartments on Waters Road.</p>	Closed for Council

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		<p>vehicle only signs. The following motion was put to the meeting and passed unanimously</p> <p>“That Brightmore Precinct suggest that Council consider a trial of a 5 minute parking (drop off &amp; pick up) only zone outside Bougainvillea Apartments in Waters Road”</p>	<p>Council would generally install best fit for parking signages which is dependent on the land uses of the surrounding area. Parking signages aim to provide turnover at parking spots to help accommodate visitors and customers who decide to drive. The existing 1P parking along Waters Road would be consistent with other similar commercial areas within the North Sydney LGA. Proposing a change in parking signage is often contentious due to the varied opinions on the appropriate restrictions from the community. Further, we would be required to demonstrate significant community support for such change.</p> <p>However, if it is believed that the community would support a 5 minute drop-off parking zone on Waters Road, we recommend gathering support from nearby residents and businesses via a petition which can then be submitted to North Sydney Council.</p> <p>Notably, our review suggests that there is an existing “No Parking Emergency Vehicle Excepted” area, and a “No Parking” area along Waters Road as shown in the figure below. Both areas would allow vehicles to stop for less than 2 minutes in these spaces if the driver stays within 3m of the vehicle for the purpose of: dropping off or picking up passengers, loading or unloading items. Accordingly, residents of Bougainvillea Apartments may be dropped off at these areas.</p> <p>Figure 1: “No Parking” on Waters Road</p>	

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			 <p data-bbox="949 683 1881 751">Considering the above, Council does not have any plans to alter parking signage on Waters Road at this point in time.</p>	
April		<p data-bbox="394 791 925 1134"><b>Boat and Trailer Parking</b> - Residents asked that Council look at options to limit the amount of parking spaces being taken by boats and trailers for extended periods without being moved. Residents questioned whether there should be a limit on the size of boats and trailers or should street signs restrict parking to vehicles only.</p>	<p data-bbox="949 791 1256 823"><b>UPDATE (13 May 2024)</b></p> <p data-bbox="949 831 1827 938">Council's Service Unit Manager Traffic &amp; Transport has advised that Council's Rangers regularly inspect these trailers to ensure they are registered and comply with the relevant Rules.</p> <ul data-bbox="999 951 1906 1294" style="list-style-type: none"> <li data-bbox="999 951 1906 1174">• The Australian Road Rule 200 states that it is legal for a registered trailer (less than 4.5 tonnes and 7.5m long) to park in a built-up area in accordance with any parking restrictions. However, the driver of a heavy vehicle (more than 4.5t) or long vehicle (longer than 7.5m) must not stop on a length of road in a built-up area for longer than 1 hour.</li> <li data-bbox="999 1187 1906 1294">• The Public Spaces (Unattended Property) Act 2022 prohibits all types of trailers in the North Sydney Council area from parking continuously for more than 43 days.</li> </ul> <p data-bbox="949 1347 1845 1410">If there are any trailers of specific concern, community members can contact Council and Rangers can attend the site.</p>	Closed for Council

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			<p>Council can install timed parking restrictions to encourage the turnover of vehicles without a permit, however, these restrictions are only provided where they are supported by the wider community.</p>	
<p><b>March</b></p>		<p><b>Fox sighting</b> - A resident reported that a fox had recently been seen in Earle Street likely coming from Primrose Park.</p>	<p>Council's Bush Management Co-ordinator has advised that although not sighted very frequently, European Red Foxes are common and widespread in urban areas, where the abundance of available resources and difficulty in implementing effective management controls has led to a high population. This particular sighting has been added to the "Foxscan" website, which is an Australia-wide mapping tool developed by the Invasive Species Cooperative Research Centre (CRC).</p> <p>North Sydney Council participates in the Sydney-north regional fox baiting program twice a year, alongside other local Councils and the NSW National Parks and Wildlife Service. Due to distance restrictions on the use of fox baits, which can't be laid within 150m of a residential property, the only reserves in North Sydney where baiting occurs are Balls Head, Berry Island, and Badangi. There are currently no fox control options that are feasible for implementation in/around Primrose Park.</p>	<p>Closed for Council</p>