

## 10.2. Q3 Review of the Delivery Program/Operational Plan 2023/24

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<b>ENDORSED BY</b>	Luke Harvey, Director Corporate Services
<b>ATTACHMENTS</b>	Q3 Review of the Delivery Program Operational Plan 2023.24
<b>CSP LINK</b>	5. Our Civic Leadership 5.1 Lead North Sydney's strategic direction 5.2 Strong civic leadership and customer focussed services

### **PURPOSE:**

This Quarterly Review presents a progress update against the Delivery Program/Operational Plan 2023/24 for the third quarter (Q3), 1 January to 31 March 2024; and includes project status (traffic lights) and the corporate scorecard.

### **EXECUTIVE SUMMARY:**

- The Operational Plan 2023/24 (Year 3 of the Delivery Program 2022-2026) was adopted by Council on 26 June 2023 and commenced on 1 July 2023.
  
- In Q3 2023/24, 204 projects were scheduled to commence, or continue. Of these,
  - 167 were on track (blue or green status);
  - 23 were delayed (amber or red status);
  - 12 were completed (blue status); and
  - 2 projects were discontinued.

### **RECOMMENDATION:**

1. **THAT** the Quarterly Review (January – March 2024) of the Operational Plan be received.

## Background

The Delivery Program/Operational Plan 2023/24 commenced 1 July 2023. The Plan includes projects and services, as well as a corporate scorecard. Council reports progress on a quarterly basis, as follows:

- Q1 to Q4 reviews include projects status only, using traffic light indicators; and
- Q2 and Q4 reviews also include biannual progress against the corporate scorecard.

## Report

The Q3 Review presents the status of projects by Division for the period 1 January to 31 March 2024.

Of the 204 projects scheduled to continue or commence in Q3 2023/24:

- 88% (179) of projects were completed/on track (blue and green status); and
- 12% (25) of projects are delayed / not progressed (red and amber status).

The two discontinued projects are to be incorporated into the following strategies:

- 4.2.1.05 Review the Arts & Culture Strategic Plan – this will be incorporated within the Culture and Creativity Strategy.
- 4.1.1.29 Review the Older Person’s Strategy – this will be incorporated within the Social Inclusion Strategy.

The following table provides a Q3 2023/24 status summary by Division.

DIVISION	PROJECT STATUS				
	Completed	On Track	Delayed	Not Progressing	Unfunded/ Discontinued
Corporate Services	2	79	3	0	1
Office of CEO	0	9	2	0	0
Open Space & Infrastructure	7	30	13	0	0
Planning & Environment	3	49	5	0	1
<b>Total</b>	<b>12</b>	<b>167</b>	<b>23</b>	<b>0</b>	<b>2</b>

## Consultation requirements

Community engagement is not required.

## Financial/Resource Implications

Financial performance information is detailed within the Quarterly Budget Review Statement (QBRs).

## **Legislation**

This report fulfills the requirements of the Integrated Planning and Reporting (IP&R) framework by providing a quarterly overview of our Delivery Program/Operational Plan 2023/24. This in accordance with the Essential Elements within the OLG's mandatory IP&R Handbook (2021).

# OPERATIONAL PLAN QUARTERLY REVIEW



January 2024 - March 2024  
PART OF THE DELIVERY PROGRAM 2022-2026

## **1. Council's Integrated Planning and Reporting Framework**

### **1.1 Community Strategic Plan**

The *North Sydney Community Strategic Plan* is Council's most important strategic document, used to guide its planning and decision making. The Community Strategic Plan commenced on 1 July 2022.

Council is the key driver of the Community Strategic Plan; its implementation is the shared responsibility of all community stakeholders. Council works with government agencies, non-government organisations, community groups and individuals in delivering these outcomes.

Council reports on progress against the Community Strategic Plan in the State of the City Report, presented at the first meeting of the incoming Council and on the website.

### **1.2 Delivery Program**

The *Delivery Program 2022-2026* was prepared in accordance with Section 404 of the *Local Government Act 1993*. It covers the period 1 July 2022 to 30 June 2026.

The Delivery Program outlines the actions (projects and services and the supporting budget/financial estimates) that Council will undertake during its electoral term to deliver the long-term strategies and outcomes of the Community Strategic Plan. Each project and service is linked to a quadruple bottom line (QBL) - social, environmental, economic or governance pillar.

The plan's hierarchy includes five 'Strategic Directions' detailing the strategies and outcomes that will be implemented to achieve the community's future aspirations. The plan is structured by Direction (i.e. strategic view). The Directions are:

1. Our Living Environment
2. Our Built Infrastructure
3. Our Innovative City
4. Our Social Vitality
5. Our Civic Leadership

### **1.3 Operational Plan**

The *Operational Plan 2023/24* (Year 3 of the *Delivery Program 2022-2026*) commenced on 1 January 2024.

The projects and services listed in the Operational Plan are in the Delivery Program. The Operational Plan is structured by Division (i.e. operational view).

The following diagram illustrates the relationship between the levels of Council's IPR Framework.



## 2. Quarterly Review

Section 404(5) of the *Local Government Act 1993* requires every NSW council to report on progress against its Delivery Program at least biannually.

The Q2 and Q4 reports include corporate performance measures/KPIs to adhere to biannual Delivery Program reporting requirements.

### 2.1 Measuring Our Progress

This report outlines Council's project statuses for the period of 1 January to 31 March 2024.

All projects and services in this report are categorised by Division (operational view).

- Office of the CEO
- Corporate Services
- Open Space & Infrastructure
- Planning & Environment

Each project is given a traffic light rating based on the achievement of deliverables in Q3 2023/24.

- Complete. Project is finished and requires no further action.
- On Track. Project on track for quarter
- Delayed, but can get back on track.
- Not progressing. Project has not progressed.
- Unfunded/Discontinued. Project has been discontinued or defunded.

## 2.2 Project Status by Division

Of the 204 total projects scheduled, 12(6%) projects are completed (blue), 167 (82%) projects are on track/ongoing (green), 23 (11%) are delayed (amber), nil projects are not progressing (red) and 2(1%) are unfunded/discontinued (black).

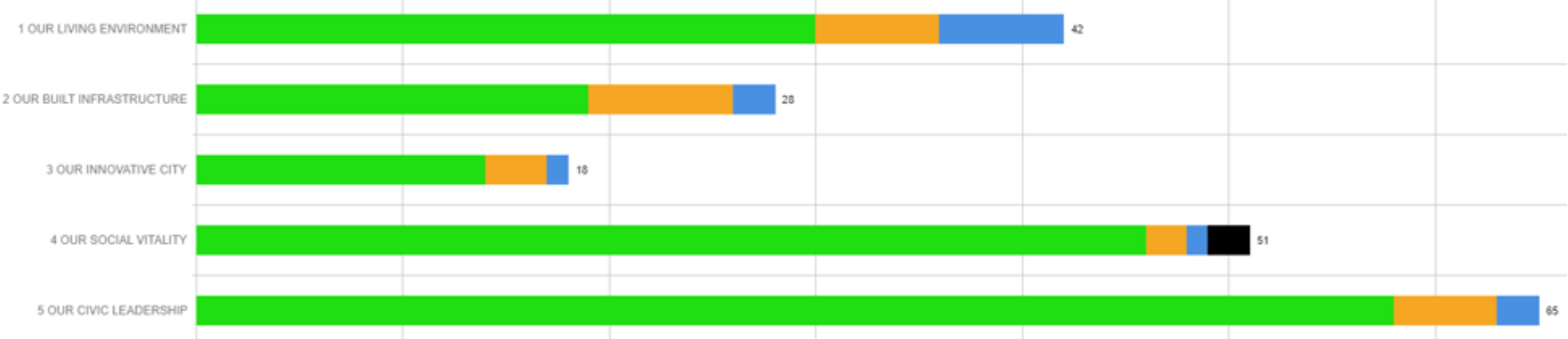
See the table below for a breakdown by Division.

Division	Project Status				
	Completed (Blue)	On Track (Green)	Delayed (Orange)	Not Progressing (Red)	Unfunded/Discontinued (Black)
Corporate Services	2	79	3	0	1
Office of the CEO	0	9	2	0	0
Open Space & Infrastructure	7	30	13	0	0
Planning & Environment	3	49	5	0	1
<b>TOTAL</b>	<b>12</b>	<b>167</b>	<b>23</b>	<b>0</b>	<b>2</b>

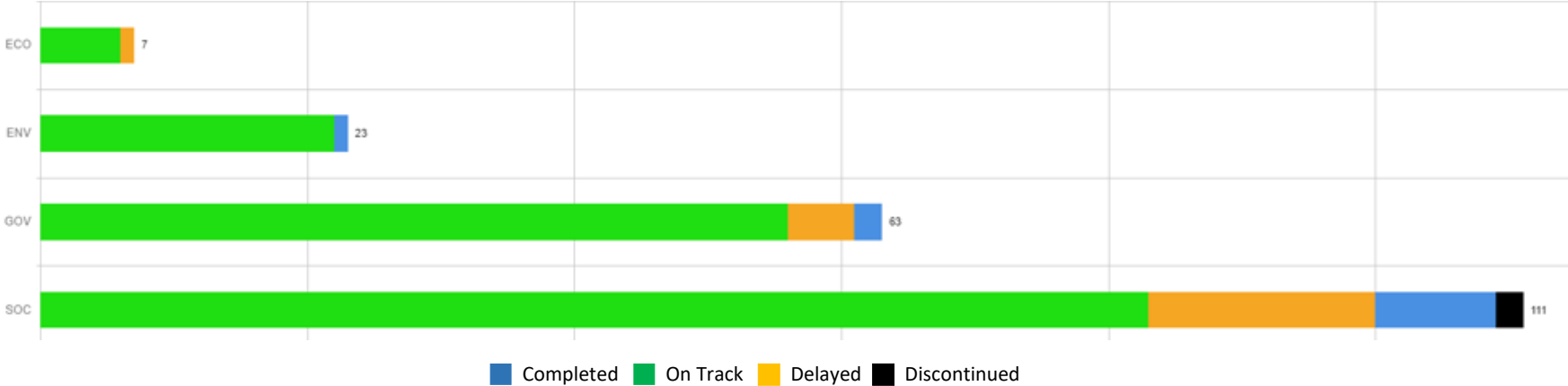
### 2.2.1 Project Status by Division (operational view)



2.2.1 Project Status by Strategic Direction (strategic view)



2.2.1 Project Status by QBL Link (quadruple bottom line)





## OFFICE OF THE CEO

Project No.	Project Name	QBL Link	Start Date	Due Date	Period Comments	Status
<b>Customer &amp; Communication</b>						
4.1.1.10	Provide access to translated information to the community	SOC	1/07/2022	30/06/2026	Scoping Auslan Services for the Community Awards.	●
5.3.1.01	Review the External Communications Strategy	GOV	1/07/2022	30/06/2024	Ongoing	●
5.3.1.02	Implement the External Communications Strategy	SOC	1/07/2022	30/06/2026	Produced autumn North Sydney News. Monthly Council and Events enews and Council's social media channels, with ongoing growth. Engaged with stakeholders via social media, 7 Mayoral speeches, Council's website and response to 65 media enquiries.	●
5.3.2.01	Promote the Community Engagement Protocol	GOV	1/07/2022	30/06/2026	Currently under review with the decision to hold off consultation until after the engagement period for the Informing Strategies.	●
5.3.2.03	Provide training for Precinct Office Bearers	GOV	1/07/2022	30/06/2026	In the planning phase with delivery estimated to be July. This will allow new office bearers from precincts who are looking to reactivate to take part.	●
5.3.2.04	Implement the recommendations of the Precinct System Review	GOV	1/07/2022	30/06/2024	Ongoing. No further implementation of recommendations this quarter.	●
5.3.2.06	Investigate feasibility of online panel program	GOV	1/07/2023	30/06/2024	Ongoing with no action undertaken last quarter.	●
<b>General Counsel's Office</b>						
5.2.3.13	Review Council's Legal Panel structure to ensure ongoing provision of quality and value for money legal service	GOV	1/04/2024	31/07/2024	Reviewing Local Government Legal Panel rates, State Government Legal Panel rates against NSC Legal Panel rates.	●
5.2.3.14	Implement initiatives to manage legal matters and reduce legal costs	GOV	1/07/2022	30/06/2024	Actively reviewing costs.	●
<b>Organisational Performance</b>						
5.1.2.08	Prepare Corporate Service Reviews Framework	GOV	1/07/2023	30/06/2025	Framework is currently being drafted for feedback. Met with Cumberland and Blacktown Council staff to discuss their approach to service reviews.	●
5.3.2.05	Review Community Engagement Protocol in line with IP&R legislative amendments	GOV	1/07/2022	31/03/2024	Focus this quarter is on engagement for the purpose of informing strategy development.	●

## CORPORATE SERVICES

Project No.	Project Name	QBL	Start Date	Due Date	Period Comments	Status
<b>Arts, Library &amp; Events</b>						
3.1.4.03	Implement the North Sydney CBD marketing campaign through targeted events, activations and communications	SOC	1/07/2022	30/06/2026	4 events held: Jan: Ice-cream Social Party; Feb to May: Wayde Clarke art installation Prideful Community; Feb: Pride flag raising ceremony; March: Embrace Love event with drag act, cartoonist, and giveaways.	●
4.1.1.16	Promote health and wellbeing activities through arts programs	SOC	1/07/2022	30/06/2026	Two Creating Wellbeing workshops provided at North Sydney Community Centre.	●
4.1.1.19	Provide activities and resources to support wellbeing, mental health and community connection	SOC	1/07/2022	30/06/2026	Seniors Festival events delivered: Presentation from Seniors Rights and Disability Commission on safety and wellbeing for seniors; Author talk with performer Robina Beard. New members recruited for monthly Men's chat group.	●
4.1.1.20	Implement the Library and Historical Services Strategy	SOC	1/07/2022	30/06/2026	Junior collections re-catalogued to improve searchability and visibility on shelf. 'Borrow now' collection introduced, increasing availability of high demand popular titles. Pop up library stall at Kirribilli Markets March 2024.	●
4.1.1.21	Implement targeted promotional and marketing campaigns to increase awareness and engagement with library services	SOC	1/07/2022	30/06/2026	Stanton eNews subscribers increased by 8%, which represents a 47% growth year over year. Bimonthly EDM campaigns have been implemented as a trial and resulted in a consistent engagement rate. Instagram engagement reach increased by 80% this quarter.	●
4.1.1.22	Develop services, resources and activities that acknowledge and support cultural diversity in the community	SOC	1/07/2022	30/06/2026	Multicultural women at work presentation on Careers in the Police force attended by 14 people. Seniors Rights information now available in Mandarin and other languages.	●
4.1.1.23	Implement initiatives that promote the library as a welcoming, diverse and inclusive space	SOC	1/07/2022	30/06/2026	Lifeline Connect partnership launched. Library staff completed training for Lifeline Connect, homelessness and dementia. Accessible wayfinding and signage strategy delivered. Library tour delivered for TAFE Adult Migrant English Program students.	●
4.1.1.24	Increase the diversity of Stanton Library's collection	SOC	1/07/2022	30/06/2026	Purchasing of material to support new events celebrating Ramadan/Eid. Assessment of adult non-fiction and re-cataloguing of First Nations items to more appropriate subject areas.	●

4.1.1.25	Review the Joint Strategic Plans with community centres and community organisations	SOC	1/07/2022	30/06/2026	Annual Joint Strategic Plan Reviews completed for four community Centres and three cultural facilities, in coordination with Boards and Centre staff. JSP reviews informed grants and subsidies report for proposed Community and Cultural funding.	●
4.2.1.01	Identify and apply for grants funding for community arts and cultural sector projects	SOC	1/07/2022	30/06/2026	Projects for funding need further development.	●
4.2.1.03	Implement the Public Arts Masterplan	SOC	1/07/2022	30/06/2026	Meetings held and guidance given regarding public artworks with two developers in this reporting period.	●
4.2.1.04	Implement the Arts and Cultural Strategic Plan	SOC	1/07/2022	30/06/2026	Art Exhibit: Ridge St Window Gallery x2, Inside/Outside plinth x2. Kirribilli Centre-'Greenway' Exhibition. Workshops: 2 artist talks, Printmaking by studio artists, Senior's week activities at Don Bank Museum. Art Prize judging selecting 90 artists.	●
4.2.1.05	Review the Arts & Cultural Strategic Plan	SOC	1/07/2022	30/06/2024	To be incorporated within the Culture and Creativity Strategy.	●
4.2.2.02	Develop public programs and activities to support cultural celebrations and festivals in the community	SOC	1/07/2022	30/06/2026	Special storytime events delivered to celebrate and acknowledge Easter, Ramadan/Eid and Lunar New Year. World movies program acknowledged Lunar New Year and St Patrick's Day with screenings of films from China and Ireland.	●
4.2.3.01	Provide training and equipment to build digital literacy skills in the community	SOC	1/07/2022	30/06/2026	Demand for our digital literacy program for seniors remains high. 34 1:1 sessions were held, highlighting the need for further expansion. Also, 2 drop-in sessions with Services Australia and Services NSW aimed to enhance online service navigation.	●
4.2.3.02	Improve customer access to the library's online services	SOC	1/07/2022	30/06/2026	The online payment system has been delayed due to security vulnerabilities. Catalogue eLibrary borrow process has been streamlined. The updated Stanton app offers improved eLibrary access is in testing phase nearing completion.	●
4.2.3.03	Increase access to library services for all members of the community	SOC	1/07/2022	30/06/2026	Held a pop-up library stall at Kirribilli Markets on Saturday 23 March to promote library collections and services to the wider community.	●
4.2.3.04	Provide programs to support literacy, writing and literary engagement across all ages	SOC	1/07/2022	30/06/2026	Summer of Stories delivered 9 events across film making, illustration, writing workshops and dreamtime stories with First Nations workshop facilitator Majeda Beatty. Writers @ Stanton delivered 4 events in Q3.	●

4.2.3.05	Develop a reader's advisory program	SOC	1/07/2022	30/06/2026	Reader's Advisory Training delivered to Customer Service staff. Ground floor feature displays and shelving rearranged to better suit needs of borrowers and the library collection.	●
4.2.3.06	Support educational outcomes and encourage reading by developing relationships with local schools and teachers	SOC	1/07/2022	30/06/2026	Proposal prepared for School Education Packet, working group to be established in July to move forward on this project. Proposal written for school membership drive written, for further collaboration with programs group.	●
4.2.3.07	Review collections based on consultation and statistical data	SOC	1/07/2022	30/06/2026	Introduced a Borrow Now collection featuring multiple copies of popular titles to better meet customer demand. Added eNewspapers to our Borrow box platform in January to meet increasing demand for digital content.	●
4.2.3.08	Implement the Stanton Library Masterplan	SOC	1/07/2022	30/06/2026	Shelving replaced and floorplan reconfigured in children's library with improvements to access for collection, activity and reading areas. Construction commenced on lower ground floor toilet and parents room refurbishment.	●
4.3.1.01	Conduct public programs which increase awareness of local history and heritage	SOC	1/07/2022	30/06/2026	Exhibition/public talks for Stanton's 60th anniversary. Seniors Festival still life at Don Bank Museum with Coal Loader Artist in Residence. Walking tour for North Shore Historical Society. 3 North Shore Living + 1 North Sydney News article.	●
4.3.1.02	Establish a specialist local history research and enquiry service	SOC	1/07/2022	30/06/2026	Enquiries have included detailed house histories for both property owners, as well as Heritage Consultants; information about local community identities; detailed information about architects of local houses; and scans of original building plans.	●
4.3.1.03	Investigate a consolidated digital asset management system for heritage items	SOC	1/07/2022	30/06/2026	Staff have begun Australian Society of Archivists online training for archival collections management. Staff reviewing other local studies/archives DAMS to observe pros and cons of different platforms.	●
4.3.2.01	Manage Don Bank Museum, Sextons Cottage Museum and St Thomas' Rest Park	SOC	1/07/2022	30/06/2026	Remediation of graffiti damage at Don Bank underway and quotes obtained for repair of rotting external boards.	●
4.3.2.02	Provide interpretive information on signs and plaques at historical sites	SOC	1/07/2022	30/06/2026	Plaques installed for Martyn Sulway and Mary Louise McClaws. Two more plaques for Jim Saad's memorial will be installed and ideally unveiled when the Burton Street upgrade is completed June 2024	●
4.3.3.01	Coordinate and promote activities in Indigenous festivals	SOC	1/07/2022	30/06/2026	Workshops by First Nations artists selected for North Sydney Art Prize will be promoted as part of the Gai Maraigal Festival. First Nations artists selected to lead mural project to be developed for Hutley Hall with community members.	●

5.3.1.04	Review the Events Strategy	GOV	1/07/2022	30/06/2024	The full events strategy will be redeveloped following the implementation of the new organisational structure. Preliminary work is on track to help swiftly inform these new decisions.	●
5.3.1.05	Implement the Events Strategy	SOC	1/07/2022	30/06/2026	Delivered 1/3 Sunset Series concerts (next in April and May), 3 x NTH SYD events, Mardi Gras flag raising, 3 x Village Vibes events. Finalised NYE23 debriefs, plus assistance to internal teams to roll out events.	●
<b>Corporate Governance</b>						
3.1.1.02	Support local Chambers of Commerce and peak bodies representing local businesses	ECO	1/07/2022	30/06/2026	Ongoing	●
3.1.1.03	Review the Economic Development Strategy	ECO	1/07/2023	30/06/2025	Consultants onboard. Draft discussion paper currently being reviewed before community engagement.	●
3.1.3.01	Implement the Visitor Economy Strategy	ECO	1/07/2022	30/06/2026	To be considered in alignment with new Economic Development strategy.	●
3.1.3.03	Seek opportunities to engage in joint venture promotional initiatives with tourism industry operators	ECO	1/07/2022	30/06/2026	Ongoing, no new opportunities progressed during this period.	●
5.1.1.01	Participate in regional partnerships through the NSROC	GOV	1/07/2022	30/06/2026	Participation in the NSROC continues, with regional partnerships being discussed as opportunities occur.	●
5.1.1.02	Develop and maintain links with government agencies and local members of state and federal parliament	GOV	1/07/2022	30/06/2026	Communication with State and Federal Governments ongoing, particularly in line with State Major projects as evidenced by Council Minutes.	●
5.1.1.03	Explore and/or initiate partnerships when opportunities and funding present themselves	GOV	1/07/2022	30/06/2026	Work continues to seek funding in these areas as evidenced by the financial grant revenue for the period.	●
5.1.2.01	Promote the Community Strategic Plan to the community and staff	GOV	1/07/2022	30/06/2026	Preparation is underway for a promotional campaign for informing strategies which will frame a review of the Community Strategic Plan after the Council elections in Sep 2024.	●
5.1.2.02	Prepare progress reports against implementation of the Delivery Program/Operational Plan	GOV	1/07/2022	30/06/2026	Q2 2023/24 review adopted by Council on 26 Feb 2024.	●
5.1.2.04	Prepare the annual Operational Plan	GOV	1/10/2023	30/06/2024	The Operational Plan has been prepared, incorporating the new corporate structure to be presented to Council 8 April 2024.	●
5.1.2.06	Prepare the State of North Sydney Report	GOV	1/10/2023	31/12/2024	Timetable has been prepared and content creation is in progress.	●

5.1.2.07	Plan for the next review of the Community Strategic Plan	GOV	1/07/2023	30/06/2025	The timetable of the Key Informing Strategies suite has been completed. This is due to commence May 2024.	●
5.1.3.01	Advocate for changes as appropriate to advance local government in NSW, via submissions	GOV	1/07/2022	30/06/2026	Submissions made to the IPART review for Local Government. A submission is being drafted for Council endorsement to the House Committee on Regional Development, Infrastructure and Transport review of local government sustainability.	●
5.1.3.02	Work with NSROC to promote Council's position on matters of common interest	GOV	1/07/2022	30/06/2026	Partnership with NSROC continues with submissions available on the NSROC website.	●
5.2.2.01	Deliver Councillor Professional Development Program	GOV	1/07/2022	30/06/2026	Ongoing	●
5.2.2.06	Implement the Code of Conduct	GOV	1/07/2022	30/06/2026	Ongoing	●
5.2.3.01	Participate in the Resilient Sydney Program	GOV	1/07/2022	30/06/2026	Ongoing. Resilient Sydney meeting attended 8 Feb 2024. Responsibility for this action will move into the Community Resilience & Sustainability Service Unit area in Q4, reflected in the Operational Plan & Budget 2024/25.	●
5.2.3.02	Implement the Continuous Improvement Program to support the Audit Risk & Improvement Committee	GOV	1/01/2024	30/06/2024	New terms of reference drafted. Council will appoint new ARIC members in April 2024.	●
5.2.3.03	Manage and monitor the corporate policy framework including policy reviews	GOV	1/07/2023	30/06/2024	Policies will be reviewed in line with the due date, ready to implement a fuller post-election review as per requirements.	●
5.2.3.06	Review Delegations of Authority	GOV	1/07/2023	30/06/2024	Currently being reviewed and updated based upon the revised organisational structure.	●
5.2.3.07	Implement an Audit, Risk and Improvement Committee Charter and Structure compliant with and in accordance with OLG Guidelines	GOV	1/07/2022	30/06/2026	New terms of reference adopted by Council in April 2024.	●
5.2.3.08	Implement the Enterprise Risk Management Framework	GOV	1/07/2022	30/06/2024	Enterprise risk management framework is being reviewed in line with Council's new organisational structure. Implementation of actions is ongoing.	●
5.2.3.09	Reduce lost time injuries	GOV	1/07/2022	30/06/2026	2 LTI's reported in the Q3 period. LTI frequency rate is calculated at 13.28 lost time injuries per million hours worked. Current industry benchmark as determined by safe work Australia is 13.2 lost time injuries per million hours worked.	●
5.2.3.10	Undertake leadership quarterly safety walks, and due diligence training including activities as part of Safe Work Month	GOV	1/07/2022	30/06/2026	Leadership walks will occur as scheduled.	●

5.2.3.11	Review localised WHS training matrix and requirements	GOV	1/07/2023	30/06/2024	Development and integration of a staff competency module within Donesafe has been approved and awaiting implementation. Once updated all training for the new matrix will be implemented across Council.	●
5.2.3.15	Conduct localised site inspections	GOV	1/07/2023	30/06/2026	WHS inspections are being conducted on all sites with the exception of Central depot. Paper based site inspections have now been integrated electronically.	●
5.4.2.01	Upgrade Council's corporate Electronic Document Management System	GOV	1/07/2022	30/06/2026	Upgrade targeted to be completed by 30 June 2024.	●
5.4.2.02	Implement retention and disposal practices in response to legislative requirements	GOV	1/07/2022	30/06/2026	Implementation within the electronic document management system to commence in Q4 after the upgrade to new system. On track for targeted implementation date.	●
5.4.2.03	Implement the Records Management Review recommendations	GOV	1/07/2022	30/06/2026	On track for completion within stated timeframes	●
5.4.2.04	Digitise all hard copy files	GOV	1/07/2022	30/06/2026	Digitisation activity with external supplier has recommenced. On track for stated completion dates.	●
5.4.3.05	Deliver corporate wide procurement and tendering training	GOV	1/07/2023	31/12/2023	Training continues to be provided to all new staff as well as staff who have changed roles within Council.	●
5.4.3.06	Use Council's buying power and partner with other councils to achieve best value for goods and services	GOV	1/07/2022	30/06/2026	Council staff to continue to consider options available through shared services with other councils to meet needs of their community.	●
5.4.3.07	Ensure Council's procurement compliance with the modern slavery requirements	GOV	1/07/2022	30/06/2024	Anti-slavery Commissioner guidance on managing modern slavery risks took effect on 1 Jan 2024. Governance, Risk and Procurement are working together to identify inherent modern slavery risk levels to determine the next steps for Council.	●
<b>Financial Services</b>						
2.1.1.06	Identify commercial opportunities on Council's land and building assets	ECO	1/07/2022	30/06/2026	The property portfolio is currently being assessed to identify and recommend suitable commercial opportunities on Council's land and buildings.	●
5.1.4.01	Review the rating structure		1/07/2024	30/06/2025	Preliminary discussions have been held with external experts to gauge the scope of the review.	●
5.1.4.02	Review the Long-Term Financial Plan in accordance with preparation of the annual Operational Plan	GOV	1/01/2024	30/06/2024	A comprehensive review of the plan is underway in conjunction with preparation of the 2024/25 draft budget and to support any loan borrowing application to fund the pool. To be completed by 30 June 2024.	●

5.1.4.03	Undertake quarterly budget reviews to monitor financial performance	GOV	1/07/2023	30/06/2026	The Dec 2023 QBR was adopted by Council 26 Feb 2024. March 2024 review will be presented to the 27 May Council meeting.	●
5.1.4.04	Implement the Payroll, Attendance and Leave Management Report recommendations	GOV	1/07/2022	30/06/2024	Work paused pending development of a broader IT Strategy.	●
5.1.4.07	Update the Capital Value Register linking Council's Assets Register	GOV	1/07/2023	30/06/2024	Ongoing	●
<b>Information Technology</b>						
5.4.1.04	Modernise Council's customer engagement architecture (CRM and Customer Portal)	GOV	1/07/2022	30/06/2026	Due to budget constraints, Council is upgrading the existing CRM system providing a backbone for streamlined field maintenance. DA enhancements aim to significantly boost DA processing.	●
5.4.1.05	Implement the Information and Communication Technology Strategy	GOV	1/01/2022	30/06/2026	Ongoing	●
5.4.1.06	Implement a compliant Security Operation Centre (SOC)	GOV	1/07/2023	30/06/2024	After comparing SOC and MDR it was decided that the best value for money and the right service for us is an MDR (Managed Detection & Response). We have gone with CrowdStrike for this service and it currently running.	●
5.4.1.07	Implement a field asset management solution that integrates with CRM and Customer Portal	GOV	1/07/2023	30/06/2024	The Authority Reflect solution has enabled staff to create and action asset inspections and defects out in the field via the Reflect mobile application.	●
5.4.1.08	Bring online all ICT services for North Sydney Olympic Pool	GOV	1/07/2023	30/06/2024	Ongoing	●
5.4.1.09	Implement a modern CCTV solution	GOV	1/07/2023	30/06/2024	Centralised CCTV infrastructure has been successfully implemented; training schedule is in progress.	●
5.4.1.10	Implement a modern network switch infrastructure	GOV	1/07/2023	30/06/2024	Ongoing	●
5.4.1.11	Modernise Council's GIS platform	GOV	1/07/2023	30/06/2024	Ongoing	●
5.4.1.12	Migrate Council's Contact Centre to a single unified client platform	GOV	1/07/2023	30/06/2024	Project is continuing with IT researching viable market options.	●
5.4.1.13	Transition Council's desktop PCs to work from anywhere devices	GOV	1/07/2023	30/06/2024	Ongoing	●
5.4.1.15	Implement a modern, compliant, secure, online accessible file share solution	GOV	1/07/2023	30/06/2024	Technologies are under review to provide best IT solutions for Council.	●



People & Culture						
5.2.3.12	Review Council's Public Interest Disclosures Policy, processes, and training in response to legislation changes	GOV	1/07/2023	30/06/2024	Training of appointed PID Officers (post restructure) will be delivered Q4.	●
5.4.4.01	Review and develop organisation values that support an engaged and constructive workforce	GOV	1/10/2022	30/06/2024	Planning has commenced subsequent to the implementation of the new organisational structure and recruitment of key leadership positions.	●
5.4.4.02	Utilise e-recruitment to provide efficient and timely recruitment	GOV	1/07/2022	30/06/2026	Ongoing	●
5.4.4.03	Implement the Equal Employment Opportunity Management Plan	GOV	1/07/2022	30/06/2026	Held 'Estate Planning' session which supports the Age Management Plan. Organised an Envisage Session for Q4. Women and Super session held in March 2024.	●
5.4.4.05	Implement the Age Management Plan	GOV	1/07/2022	30/06/2026	Two staff have started phased retirement this period.	●
5.4.4.06	Review the employee value proposition and protocols	GOV	1/07/2022	30/06/2026	Planning has commenced subsequent to the implementation of the new organisational structure and recruitment of key leadership positions.	●
5.4.4.08	Implement the Online Human Resources System	GOV	1/07/2022	30/06/2026	Ongoing	●
5.4.4.11	Implement regular organisation-wide staff surveys	GOV	1/07/2023	30/06/2026	Ongoing	●

## OPEN SPACE & INFRASTRUCTURE

Project No.	Project Name	QBL	Start Date	Due Date	Period Comments	Status
Leisure & Aquatics						
1.4.2.15	Pre-planning to recommence operations at North Sydney Pool	SOC	1/01/2023	30/06/2024	Senior staff have now been onboarded and pre-opening planning is progressing. Staff currently completing the operational business plan for the Centre.	●
Projects & Asset Management						
1.4.1.03	Install a pop-up bar, shade system and resurface tunnel number 2 at the Coal Loader	SOC	1/07/2022	31/01/2023	Tunnel re-surfacing works are underway and now due for completion June 2024. Pop-up bar works (Store 2 fit out - multipurpose community space) will be combined with the Coal Loader toilet block project.	●
1.4.1.08	Convert 1 Henry Lawson Ave to community parkland	SOC	1/07/2022	30/06/2024	Brief is in progress.	●
1.4.1.09	Repair existing step tower in Sawmillers Reserve	SOC	1/07/2022	30/06/2024	This project is now complete.	●

1.4.1.10	Install a new irrigation system at Bon Andrews Oval	SOC	1/07/2022	30/06/2024	This project is now complete.	●
1.4.1.16	Implement the St Leonards Park Masterplan	SOC	1/07/2022	30/06/2026	Complete	●
1.4.4.01	Improve access to the Quarantine Boat Depot site and prepare for public use	SOC	1/07/2022	30/06/2024	Works are progressing. Outbuildings restoration and cottage upgrade works are nearing completion. Resolving site access constraints within the available funding envelope is proving challenging, necessitating additional investigations and design.	●
1.4.5.01	Work with TfNSW to ensure the Western Harbour Tunnel project does not reduce open space at Cammeray Park	SOC	1/07/2022	30/06/2026	Where appropriate and applicable, meetings with TfNSW continue to include discussion regarding the return and reinstatement of open space post construction.	●
2.1.1.05	Redevelop North Sydney Olympic Pool complex	SOC	1/07/2022	31/12/2024	The NSOP redevelopment has been delayed due to design and construction issues associated with the structural steel to the 25 m indoor pool. Anticipated completion is now late 2024, early 2025.	●
2.1.1.07	Undertake property renewal projects	SOC	1/07/2022	30/06/2026	Projects in progress as planned - some projects completed.	●
2.2.1.01	Implement the Crows Nest Public Domain Masterplan	SOC	1/07/2022	30/06/2026	Paving and landscaping works are likely to extend into August 2024 due to delays with installation of underground power and rain delays.	●
2.2.1.02	Implement the Neutral Bay and Cremorne Public Domain Masterplan	SOC	1/07/2022	30/06/2026	Waters Road upgrade will be completed in Q4 of 2023/24.	●
2.2.1.03	Implement the Kirribilli Village Centre Public Domain Masterplan	SOC	1/07/2022	30/06/2024	Burton Street Plaza upgrades will commence in Q4 of 2023/24.	●
2.2.1.04	Implement the Blues Point Road McMahons Point Public Domain Masterplan	SOC	1/07/2022	30/06/2026	Blues Point Road Stage 1 construction due to be completed Q4 of 2023/24.	●
2.2.1.06	Implement the Public Amenities Strategy	SOC	1/07/2022	30/06/2026	Upgrade of amenities at LGF of Stanton Library has commenced and is due for completion Q4 of 2023/24.	●
2.2.2.01	Prepare the Lighting Strategy	SOC	1/07/2022	30/06/2024	Draft strategy has been completed and is currently being reviewed.	●
2.2.2.02	Upgrade streetscape lighting in North Sydney CBD	SOC	1/07/2022	30/06/2026	Ausgrid lighting decommission, and certification of William Street design has been completed. Decommission of the poles has been delayed to 2024/25.	●

2.2.2.03	Upgrade public lighting	SOC	1/07/2022	30/06/2026	Albany Lane, St Leonards lighting installation was completed in Feb 2024. Ausgrid lighting decommission in Albany and Atchison Lanes is delayed as well as the lighting upgrade in Blues Point Reserve.	●
5.1.2.03	Implement and operationalise the corporate Project Management Framework and supporting procedures	GOV	1/07/2022	30/06/2024	The development of Project Management processes and procedures will commence following the employment of the Service Unit Manager for Capital Projects and Assets in May 2024.	●
<b>Public Presentation</b>						
1.2.1.01	Explore options for improved resource recovery and alternative waste treatment	ENV	1/07/2022	30/06/2026	Regional Organics Implications Study will inform NSROC's advocacy position on Organics and could assist individual Councils to possibly inform decisions on organics management.	●
1.2.1.08	Participate in the NSROC Waste Strategy	ENV	1/07/2022	30/06/2026	Ongoing workshops with member Councils. Options analysis for regional waste infrastructure needs for a site specific study for transfer stations. Engagement with procurement staff to ensure waste tenders include consideration of carbon emissions.	●
1.3.1.01	Implement the Street Tree Strategy	ENV	1/07/2022	30/06/2026	The Street Tree Strategy continues to be implemented. Planting season has just begun. The Strategy is currently being reviewed.	●
1.3.1.02	Implement the Urban Forest Strategy	ENV	1/07/2022	30/06/2026	The Urban Forest Strategy continues to be implemented. The Strategy is currently being reviewed.	●
1.3.1.03	Implement the trial Trees for Newborns Gift Program	ENV	1/07/2023	30/06/2024	The program is progressing well with over 100 eligible recipients provided with trees for their homes. The 12-month trial period is nearing completion, and a report will be submitted to Council regarding its continuation.	●
1.4.1.18	Upgrade Lodge Road Playground	SOC	1/07/2023	30/06/2024	Detailed design completed in Q3, quotation process to be finalised and construction to commence in Q4.	●
1.4.1.20	Upgrade parks, pathways, fences, furniture and signs	SOC	1/07/2022	30/06/2026	Works are ongoing with new signs and park furniture being installed. New fencing has been installed at Primrose Park and have some pathway repairs ready to be undertaken.	●
1.4.2.03	Install kayak storage facilities and associated access in John St open space	SOC	1/07/2023	30/06/2024	Access improvements completed and kayak storage infrastructure installed.	●

1.4.2.04	Install kayak storage facilities and associated access at Tunks Park	SOC	1/07/2023	30/06/2024	Kayak storage infrastructure due for installation in April 2024.	●
1.4.2.10	Repair synthetic surface in Bradfield Park	SOC	1/07/2023	30/06/2024	This project has been completed.	●
1.4.2.14	Install additional dual cricket net at Primrose Park	SOC	1/07/2023	30/06/2024	Quotation process completed and construction is scheduled to start in April 2024.	●
1.4.3.01	Identify major regional and sporting events suited to North Sydney and prepare bids to secure them	SOC	1/07/2022	30/06/2026	Regional rugby games for the ADF and domestic and international cricket fixtures secured for 2024/25. Discussions ongoing with Rugby Australia for NSO to be used as a training facility for international rugby teams during their upcoming tours.	●
1.4.3.02	Implement the North Sydney Oval Business Plan	SOC	1/07/2022	30/06/2026	North Sydney Oval Business Plan will be reviewed following finalisation of organisational structure.	●
1.4.3.06	Review the North Sydney Oval Business Plan	SOC	1/07/2023	30/06/2024	North Sydney Oval Business Plan will be reviewed following finalisation of organisational structure.	●
2.1.1.01	Undertake asset condition surveys and update the corporate asset management system (CAMS)	SOC	1/07/2022	30/06/2026	Stormwater drainage condition surveys ongoing. CAMS is being updated as information is provided for completed works. Road pavements condition audit request for quotation advertised.	●
2.1.1.02	Implement Asset Management Plans per asset class	SOC	1/07/2022	30/06/2026	Ongoing. Capital works programs on track for completion by June 2024.	●
2.1.1.04	Implement the Asset Management Strategy	SOC	1/07/2022	30/06/2026	Ongoing	●
2.1.3.01	Advocate for improved state infrastructure and funding for maintenance and improvement of community assets	SOC	1/07/2022	30/06/2026	Ongoing. Regional and Local Roads Repair Program (RLRRP) has been completed. Additional Federal and State Government funding streams are being investigated.	●
<b>Traffic &amp; Transport</b>						
2.1.1.08	Implement transport and traffic infrastructure capital works program	SOC	1/07/2022	30/06/2026	Approvals achieved for 40km/h speed limit in Cammeray and the Young and Grosvenor Intersection upgrade.	●
2.2.2.04	Upgrade lighting at pedestrian crossings	SOC	1/07/2022	30/06/2026	Complete	●
2.3.1.01	Implement the Road Safety Action Plan including education and awareness programs	SOC	1/07/2022	30/06/2026	Ongoing	●
2.3.2.01	Investigate and apply for grant funding for new and upgraded traffic, pedestrian and cycling facilities	SOC	1/07/2022	30/06/2026	No grant funding streams available for Q3.	●

2.3.2.02	Implement community education campaigns that encourage use of active, public and other alternative modes of transport	SOC	1/07/2022	30/06/2026	Ongoing. Working with schools to implement and work on Active Travel Plans.	●
2.3.3.01	Review the Integrated Cycling Strategy (ICS)	SOC	1/07/2024	30/06/2025	Community engagement currently open until 12 May 2024. Outcomes will be used to develop draft strategy.	●
2.3.3.02	Implement the ICS Priority Route 2 - Young Street	SOC	1/07/2022	30/06/2025	Final designs for Young and Grosvenor Street intersection to be endorsed at 8 April Council meeting. Waiting for grant funding.	●
2.3.3.03	Implement the ICS Priority Route 3 - North Sydney to Mosman	SOC	1/07/2022	30/06/2025	On hold. Grant funding required to further develop engagement materials and deliver construction.	●
2.4.1.01	Implement the Local Area Traffic Management Action Plans	SOC	1/07/2022	30/06/2026	Complete	●
2.4.2.01	Manage car share parking	SOC	1/07/2022	30/06/2026	14 car share spaces approved by traffic committee. Minutes to be endorsed by Council Monday 8 April.	●
2.4.2.04	Replace parking meters	SOC	1/07/2022	30/06/2026	Council approved Tender. Delivery proposed in Q4.	●
3.3.1.01	Implement the Transport Strategy	ECO	1/07/2022	30/06/2026	Discussion Paper developed to facilitate community input into Transport Strategy.	●

## PLANNING & ENVIRONMENT

Project No.	Project Name	QBL	Start Date	Due Date	Period Comments	Status
<b>Community, Resilience &amp; Sustainability</b>						
1.1.1.01	Implement the Native Havens, Wildlife Watch and Adopt a Plot community participation programs	ENV	1/07/2022	30/06/2026	Ongoing. 1,125 local native plants provided to Native Havens program participants in 2024; 559 native wildlife sightings have been added to the Wildlife Watch database by volunteers; 17 participants currently involved in the Adopt-a-Plot program.	●
1.1.1.02	Implement the Bushcare community workshops and events program	ENV	1/07/2022	30/06/2026	10 community workshops, events & activities have been delivered as part of the Bushcare Education Program. Highlights included a talk on Paralysis Ticks; guided bushwalk of Gore Cove/Berry Island & Bushcare Essentials training for new volunteers.	●

1.1.1.03	Implement the Bushland Plan of Management	ENV	1/07/2022	30/06/2026	Ongoing. Bushland rehabilitation actions are being implemented by staff, contractors and community volunteers involved in Council's Bushcare Program.	●
1.1.1.04	Implement the Bushland Rehabilitation Plans	ENV	1/07/2022	30/06/2026	Ongoing. Bushland rehabilitation actions implemented by staff, contractors and community volunteers involved in Council's Bushcare Program.	●
1.1.1.05	Review the Natural Area Survey	ENV	1/07/2022	30/06/2024	The draft Natural Area Survey update is currently under internal review.	●
1.1.2.01	Implement the Coal Loader Centre for Sustainability Business Plan	ENV	1/07/2022	30/06/2026	Business Plan development is continuing with several components in final stages of delivery: the schools education program review, display room upgrade, Learning Resource review and augmented reality app upgrade.	●
1.1.2.02	Manage the Streets Alive Program	ENV	1/07/2022	30/06/2026	Ongoing. Streets Alive added 1 new site to the program during the Q3 period.	●
1.1.3.01	Support the HarbourCare volunteer program	ENV	1/07/2022	30/06/2026	Ongoing. 5 new volunteers signed up to the HarbourCare program during the Q3 period.	●
1.1.3.02	Implement water quality improvement programs	ENV	1/07/2022	30/06/2026	Ongoing	●
1.2.1.02	Implement the Green Events and Community Workshops Program	ENV	1/07/2022	30/06/2026	During Q3 there were 4 community webinars presented. These events boasted a live audience of 180 attendees and garnered over 170 views of the recordings afterward, resulting in a total engagement of 350 residents.	●
1.2.1.03	Trial and assess the viability of the community tool library at the Coal Loader Sustainability Centre	ENV	1/07/2022	30/06/2024	Trial complete. The Sydney Library of Things (tool library) will continue to be hosted at the Coal Loader Centre for Sustainability.	●
1.2.1.04	Implement energy and water conservation community and business education programs	ENV	1/07/2022	30/06/2026	Two ongoing sustainable business programs; 5 new buildings in the Futureproofing Apartments program; Sustainability Rebates Program launched.	●
1.2.1.05	Implement the community waste education program	ENV	1/07/2022	30/06/2026	Ongoing educational initiatives in Council publications and social media channels. Compost revolution program for food waste avoidance ongoing. Continued support of the RecycleSmart program.	●
1.2.1.06	Reduce energy and water use to reach reduction goals	ENV	1/07/2022	30/06/2026	Ongoing implementation of water and energy efficiency upgrades and continuous monitoring of usage.	●

1.2.1.07	Increase Council's renewable energy capacity	ENV	1/07/2022	30/06/2026	Replacement chiller for North Sydney Oval procured awaiting installation. 69.5kW solar PV system being installed on Stanton Library.	●
1.2.1.09	Support the Fire Service in the management of bushfire risk	ENV	1/07/2022	30/06/2026	Planned hazard reduction burns for Badangi Reserve & Forsyth Park have been delayed due to wetter than expected weather conditions. Manual fuel reduction works & Fire Management Access Zone maintenance was completed in Badangi Reserve and Tunks Park.	●
1.2.2.01	Implement the Environmental Sustainability Strategy Action Plan	ENV	1/07/2022	30/06/2026	Implementation of action plan ongoing.	●
1.3.2.01	Support the development of community gardens	ENV	1/07/2022	30/06/2026	Ongoing. 16 new volunteers signed up for Council's Community Garden program during the Q3 period.	●
4.1.1.02	Implement the Disability Inclusion Action Plan	SOC	1/10/2022	30/06/2026	Facilitated DEN meeting 19/02. Consulted with ADN to discuss implementation of DIAP. Attained approval for DIC candidates. Facilitated Stanton Library wayfinding works. Facilitated survey and design of accessible parking works at Coal Loader.	●
4.1.1.04	Participate in Lower North Shore Child and Family Interagency	SOC	1/07/2022	30/06/2026	The LNS Interagency met in February and facilitated 'Navigating Autism at Home and School' Webinar. The Crows Nest Safe Village Project is working on training projects.	●
4.1.1.05	Implement the Family and Children's Services Strategy	SOC	1/07/2022	30/06/2026	Ongoing. Childcare issues/ KU lease. Webinar 'Navigating Autism at Home and School', 320 attended. Planning Northern Sydney District Interagency Forum/ School Principal's Breakfast Workshop. Assess service operating at CNC.	●
4.1.1.06	Expand the Family Day Care service	SOC	1/07/2022	30/06/2026	Expansion through service offered, resource library, resource book library being utilized by several educator, and new books purchased. 10 new children's enrolments. Greater use of Bank St cottage through play sessions and day sessions.	●

4.1.1.07	Support the local community centres	SOC	1/07/2022	30/06/2026	Proposed funding and subsidy requirements submitted as part of grants program, providing operational support to Community Centres and Cultural facilities. Submission for increased funding submitted on behalf of North Sydney Community Centre.	●
4.1.1.08	Coordinate and promote multi-cultural activities	SOC	1/07/2022	30/06/2026	Network Priorities: Racism / social inclusion; cultural referrals; Mental health; Employment, Refugee Week. 34 relevant emails distributed. PPACC hosted 'Harmony Week' orange tie-dyeing. Link to Multicultural NSW & CNC 'Reach your Potential'.	●
4.1.1.09	Participate in Lower North Shore Domestic Violence Network	SOC	1/07/2022	30/06/2026	The Network met online in February. Strategic Group projects - back of 'dunny doors' poster, produce child resource 'Bouncing Back', SAFEcards & SOS cards.	●
4.1.1.11	Implement the Youth Strategic Plan	SOC	1/07/2022	30/06/2026	Support, activities via service delivery. Sector coordination via LNS Youth Interagency. Lead in implementation of Youth Strategic Planning Day. 104 attendees, overwhelming positive feedback. Skate Park Memorial for young boy who tragically passed.	●
4.1.1.12	Upgrade facilities and equipment at Planet X Youth Centre	SOC	1/07/2022	30/06/2026	New general chairs, computer chairs and office chairs purchased. Carpets steam cleaned.	●
4.1.1.13	Provide services and activities to older people through community centres	SOC	1/07/2022	30/06/2026	Facilitated 16 seniors related events through Seniors Festival. Coordinated planning of 4 healthy living workshops. Food Grants distributed. State Government funding secured for Home Care Services until 2027.	●
4.1.1.14	Implement the Older Persons Plan	SOC	1/07/2022	30/06/2026	Referrals from the public and Councillors highlighting the plight of the vulnerable, isolated and frail older people have been followed up and services secured.	●
4.1.1.15	Provide social and affordable housing	SOC	1/07/2022	30/06/2026	Contract finalised New Boarding House at 287 Miller Street, North Sydney. Encompassing construction of 12 one-bedroom affordable units. Adaptation of premises in Kirribilli to accommodate additional carer responsibilities.	●
4.1.1.17	Implement strategies for young people that address wellbeing and mental health needs	SOC	1/07/2022	30/06/2026	Ongoing support - employment assistance, relationships, family, mental health, substances, sexual health. Activities - Harmony Day, Easter, arts/craft, T-Footy and Table Tennis competitions, Colour Flix planning/involvement by young people.	●



4.1.1.18	Participate in Local Liquor Accords	SOC	1/07/2022	30/06/2026	Participation has occurred and will continue in all forthcoming meetings.	●
4.1.1.27	Review the Family and Children's Strategy	SOC	1/07/2022	30/06/2026	Ongoing. Link into Council Strategic frameworks. Council supports service provision, community organisations partnerships, capacity building and community development. FDC, childcare services, Community Centres, parks, Stanton Library, etc.	●
4.1.1.29	Review the Older Person's Strategy	SOC	1/07/2023	30/06/2026	To be incorporated within the Social Inclusion Strategy.	●
4.1.2.04	Implement the Homelessness Strategy	SOC	1/07/2022	30/06/2026	2 Homeless Case Coordination meetings attended. 14 outreach visits to the homeless have taken place. 1 Homeless street count completed.	●
4.1.2.05	Manage squalor, hoarding and homelessness enquiries with appropriate referrals	SOC	1/07/2022	30/06/2026	46 contacts made regarding homelessness matters. 14 site visits made, 4 resulting in engagement in rough sleepers. All contacts reported to Northern Sydney Homelessness Network. Completed homelessness street count 6February, 1 rough sleeper counted.	●
4.2.2.01	Support local weekend markets	SOC	1/07/2022	30/06/2026	All scheduled markets held without incident. 16 Markets took place. The Markets continue to be one of the most successful community gathering events.	●
4.2.2.03	Coordinate and promote activities in Youth Week	SOC	1/01/2024	30/06/2024	Planning commenced for Youth Week event - Colour Flix. Live bands, Colour Run and Outdoor Film. Joint project with Health, headspace, SDECC, Primary Health Network, SN Health Network, Streetwork, Mosman, Lane Cove, Ryde and Ku-ringai Council.	●
4.2.2.04	Coordinate and promote the annual North Sydney Seniors Festival	SOC	1/10/2023	30/03/2024	16 events coordinated for 2024 Seniors Week. Collaborated with 7 individual groups- 1 Council department and 6 community groups including 4 community centres). Estimated 400 people participated in the festival overall.	●
<b>Development Services</b>						
3.3.2.04	Conduct the Design Excellence Panel	SOC	1/07/2022	30/06/2026	The new Panel members were inducted in Feb 2024. No meetings held in this period.	●

Ranger & Parking Services						
3.3.4.01	Manage the smoking ban in the CBD and the Chambers Precinct with education and enforcement	SOC	1/07/2022	30/06/2026	Regular patrols in the identified ban areas are regularly undertaken.	●
3.3.4.02	Implement litter reduction education program	SOC	1/07/2022	30/06/2026	Litter patrols are regularly undertaken by authorised officers.	●
3.3.4.03	Implement companion animal registration awareness program	SOC	1/07/2022	30/06/2026	This process has now commenced. All animals identified but not registered have been extracted from the Companion Animals Register. Warning to be mailed out in April 2024 giving 14 days' notice followed by enforcement action.	●
Strategic Planning						
1.4.1.02	Finalise Plans of Management in line with the new Department of Crown Lands process	SOC	1/07/2022	30/06/2026	Preparation of Sportsgrounds Plan of Management currently on hold due to prioritisation of Open Space and Recreation Needs Study/Strategy. Work on this project will resume in April/May 2024.	●
1.4.1.21	Prepare the Open Space and Recreation Needs Study	SOC	1/07/2023	30/06/2024	Preparation of Discussion Paper and supporting documents on track for presentation to internal stakeholders in March/April 2024, and for public exhibition in May 2024.	●
2.4.3.01	Partner with TfNSW and other agencies on the North Sydney Integrated Transport Program	SOC	1/07/2022	30/06/2026	Engagement with TfNSW as project lead has been static. Interactions limited to design resolution of major development frontage/interface works.	●
2.4.3.02	Partner with State Government Agencies to deliver Miller Place	SOC	1/07/2022	30/06/2026	TfNSW have indicated that public consultation will not likely occur until mid-2024.	●
3.1.4.02	Develop North Sydney CBD land use and strategic infrastructure plans	ECO	1/07/2022	30/06/2026	No specific actions or projects completed during the quarter.	●
3.3.1.02	Liaise and coordinate with TfNSW on the Western Harbour Tunnel project	SOC	1/07/2022	30/06/2026	Western Harbour Tunnel, Metro, Warringah Freeway Upgrade and Sydney Harbour Tunnel projects liaison with TfNSW is ongoing. Priority is to minimise impacts to open space, environment and local roads/parking.	●
3.3.1.03	Respond to planning proposals	SOC	1/07/2022	30/06/2026	Following deferral in Dec 2023, a report was re-presented to Council for 17-25 Falcon Street Crows Nest. Two new planning proposals received 20-22 Atchison Street and 153-157 Walker Street and under review.	●

3.3.1.05	Respond to NSW Government and Greater Cities Commission planning reforms and initiatives and advocate on behalf of community	SOC	1/07/2022	30/06/2026	Council endorsed submission lodged with DPPI in February 2024 regarding low and mid-rise housing reforms. Staff attendance at Transport Oriented Development Project Working Groups for St Leonards/Crows Nest Precinct.	●
3.3.1.06	Prepare a new development framework and strategy for the Military Road Corridor (Neutral Bay Town Centre Planning Study)	SOC	1/07/2022	30/06/2026	Draft Study endorsed by Council in February 2024. Public exhibition occurred Feb - April. Public submissions under review.	●
3.3.1.07	Update planning instruments in response to Council led local planning studies and strategies	SOC	1/07/2022	30/06/2026	No Council initiated planning instrument amendments have been finalised during this period.	●
3.3.2.02	Undertake a Comprehensive Heritage Review	SOC	1/07/2023	30/06/2026	Following Council's resolution (February 2024) regarding prioritisation and resourcing, a project plan is under development.	●
3.3.3.01	Partner with other levels of government and developers to improve the policy basis to increase affordable housing in North Sydney	SOC	1/07/2023	30/06/2026	Following Council's resolution of February '24 Council has recently appointed a Senior Strategic Planner (contract basis) to focus on development of housing policy (including affordable housing strategy).	●
4.1.2.01	Review the Affordable Housing Strategy	SOC	1/07/2022	30/06/2024	Following Council's resolution of Feb '24 a Senior Strategic Planner has been appointed to focus on development of a new affordable housing strategy.	●
4.1.2.02	Implement the Affordable Housing Strategy	SOC	1/07/2022	30/06/2026	Voluntary Planning Approvals being pursued as opportunities through Planning Proposals arise. New Senior Strategic Planner (3-year term) appointed to focus on Housing Strategy work (including affordable housing).	●



Cammeray Skate Park Memorial Opening, March 2024

